

# MUFG Investors Day 2023

July 2023

Mitsubishi UFJ Financial Group, Inc.

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# Digital Service Business Group

Tadashi Yamamoto, Group Head



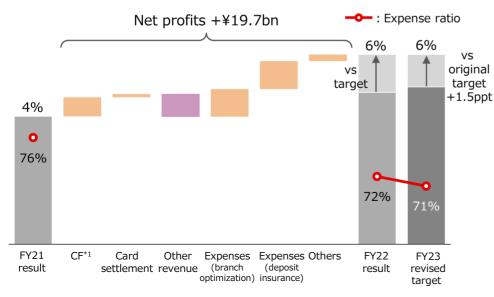
# Progress of the medium-term business plan

**JCIB** 

### FY22 results / FY23 revised target

|                                | FY22<br>results | ΥοΥ    | FY23<br>revised target                    |
|--------------------------------|-----------------|--------|---|
| Net operating<br>profits (¥bn) | 209.7           | +27.1  | <b>215</b><br>(vs original<br>target +10) |
| Expense ratio                  | 72%             | (4ppt) | 71%                                       |
| ROE                            | 6%              | +2ppt  | 6%  |
| RWA (¥tn)                      | 9.5             | (0.1)  | 9.8                                       |

### Changes in ROE

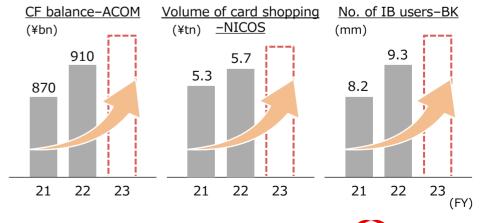


\*1 Consumer finance \*2 Mitsubishi UFJ Direct: Internet banking for individual customers

Review of FY22

### FY23 outlook (key figures)

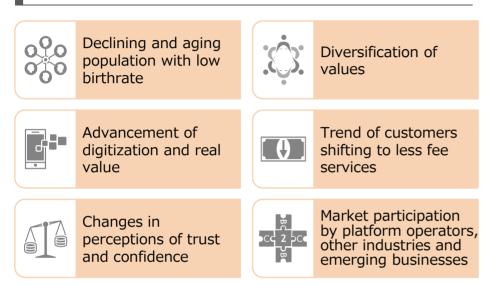
- Business volume is expected to increase with the economic recovery and the expansion of cashless market
- Maintain the level of interest margin under current interest rate trend



# Vision of mass-market business

**JCIB** 

### Business environment

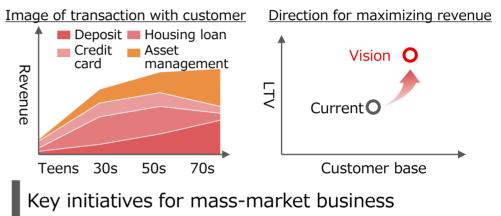


## Strengths and challenges

| Strengths  | Massive bank account<br>base                | Various financial<br>services            |  |
|------------|---|--|--|
| Strengths  | Trust and confidence                        | High-quality operation                   |  |
| Challongoo | Strengthening data marketing                | Acquisition of new accounts              |  |
| Challenges | Enhance cooperation<br>among group entities | Competitiveness of credit cards business |  |

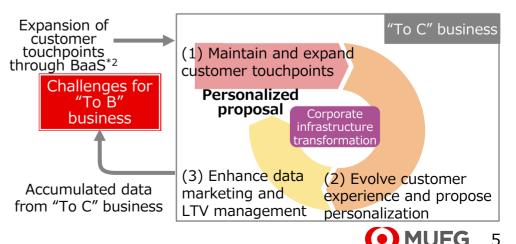
### Direction of mass-market business

- Monetizing from a mid to long term perspective (LTV $^{*1}$ ) is an important concept for the mass-market business
- Maximize revenue from two axis: LTV x customer base



• Become a company that customers want to connect for life by expanding customer touchpoints and deepening customer experience

• Maximize "LTV x customer base" through digital data management



# Key strategies (1) Maintain and expand customer touchpoints

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### Overall strategy

- Redefine the positioning of "real", "remote" and "digital"
- Pursue the best mix of face-to-face and online customer services to meet the diverse needs of customer

| Branch               | <ul> <li>Trigger for recognizing MUFG</li> <li>Have customers carry out procedures<br/>on their own using tablets at branches</li> </ul> |
|----------------------|--|
| Remote               | <ul> <li>Consistently respond from proposal to<br/>deal</li> <li>Means to consult during spare time in<br/>daily life</li> </ul>         |
| Digital<br>(HP, app) | <ul> <li>Acquire data for personalized proposals</li> <li>Seamless linkage with a wide range of<br/>MUFG services</li> </ul>             |

Expansion of new channels through BaaS

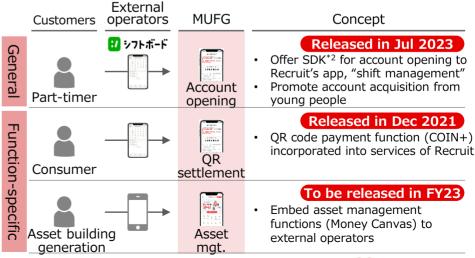
| General of banking • 0 |                 | Provide financial services, such as account<br>opening<br>Create opportunities to provide services to<br>customers of outside companies        |  |
|------------------------|-----------------|--|--|
| Functior               | Settle-<br>ment | <ul><li>Provide a safe and secure settlement base</li><li>Use settlement-related data for marketing</li></ul>                                  |  |
| Function-specific      | Asset<br>mgmt.  | <ul> <li>Provide asset management expertise</li> <li>Revitalize bank account by promoting use<br/>through other companies platforms</li> </ul> |  |

### Initiatives

- Initiatives of each channel
- Flexible channel expansion combined with "real", "remote", and "digital", enabled by optimization of branch network
- Branch
- Plan to open new type of branch based on changes in foot traffic



- Expand online consultation.
   Launched trials at stations and offices<sup>\*1</sup>
- Digital
- In addition to apps, consider new customer touchpoints in the metaverse
- Various initiatives of BaaS



\*1 Booth provided by telecube, Inc. (left side picture) and East Japan Railway Company (right side picture) \*2 Software Development Kit

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# Key strategies (2) Evolve customer experience and propose personalization

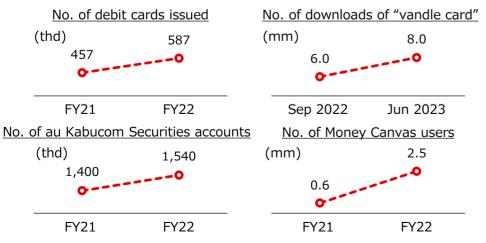
GCB

### Overall strategy

- Enhance collaboration among MUFG's wide range of products and services
- Provide seamless customer experience and personalized proposal
- The broadest product lineup among financial institutions



■ Current performance of each product



### Initiatives

Expansion of product lineup

Released in Jul 2023

- Online service for supporting Inheritance procedure. Aim to expand business with inheritors
- · Consider creating new app and collaborating with other services



### **Suide for inheritance**

- "to-do list" based on customer's situation
- Searching experts such as, lawyers, tax accountants, etc.

Connecting "needs", "life stages", "family members"

- Customer experience with seamless collaboration
- Combine multiple services and offer customer experience that encourage them to carry out all transactions at MUFG
- Provide recommendation and information based on each customer's usage status



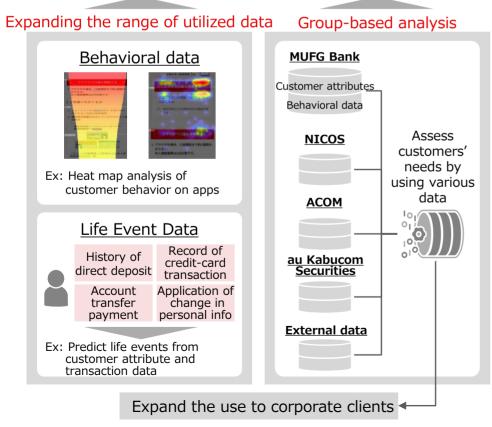
# Key strategies (3) Enhance data marketing and LTV management

**ICIB** 

### Overall strategy

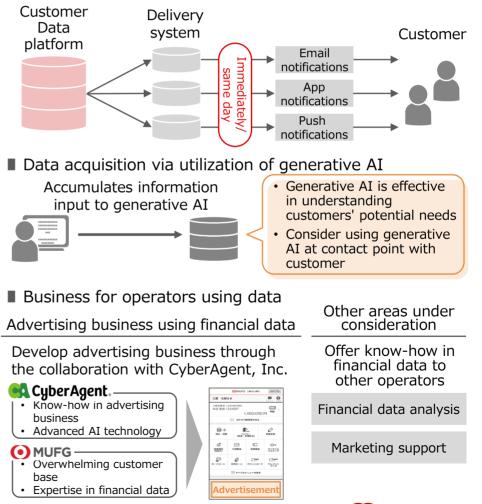
- Expanded to group-based analysis and capture changes in transactions and customer attributes
- Consider new business for operators, utilizing accumulated customer base and data
- Direction of data-marketing





### Initiatives

- Develop a platform for personalized proposals
- Develop CDP<sup>\*1</sup> and improve LTV through timely and courteous communication / proposals



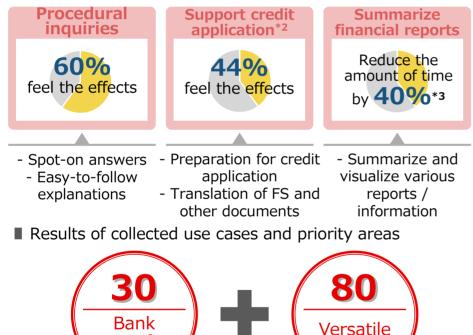
**ICIB** 

# **Corporate infrastructure transformation:** Use of new technologies supporting company-wide digital transformation

GCB

Use of new technologies (AI / ChatGPT)

- Promote effective and efficient initiatives by establishing group-wide PT
- Precise PoC<sup>\*1</sup> based on more than 110 use cases
- Results of the initial survey



# specific<br/>areasareasPriority<br/>areasInternal<br/>proceduresAI credit<br/>applicationWealth<br/>management

\*1 Proof of Concept \*2 Review summary of credit application for non-Japanese corporates

\*3 For the report summary, the results of the test validation phase

Use of new technologies (AI / quantum computer)

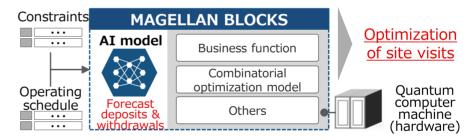
- Invest in Groovenauts, make it an equity-method affiliate of BK
- Aim to accelerate digital transformation and strengthen solution providing capabilities

### - 🕅 Groovenauts

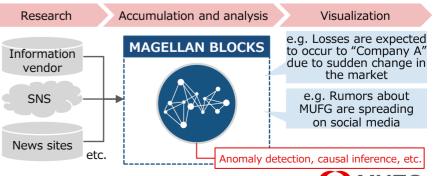
Provide "MAGELLAN BLOCKS" (cloud platform that can use quantum computer and AI) and consulting services

Expected use cases in the financial sector

Predict activity of ATM and optimize site visits



### Sophisticated risk management (predictive assessment)



# Retail & Commercial Banking Business Group

Yutaka Miyashita, Group Head



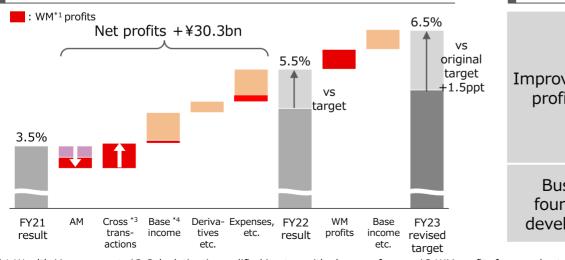
# Progress of the medium-term business plan

**JCIB** 

### FY22 results / FY23 revised target

|                             | FY22<br>results | YoY     | FY23<br>revised target                                   |
|-----------------------------|-----------------|---------|--|
| Net operating profits (¥bn) | 146.8           | +53.9   | <b>180</b><br>(vs original<br>target +50 <sup>*2</sup> ) |
| WM <sup>*1</sup> NOP        | 79.0            | +13.0   | <b>97</b><br>(vs original<br>target +3 <sup>*2</sup> )   |
| Expense ratio               | 76%             | (8ppt)  | 72%  |
| ROE                         | 5.5%            | +1.5ppt | 6.5%   |
| RWA (¥tn)                   | 16.6            | +0.3    | 16.9   |

### Changes in ROE



### Review of FY22

| Achieve-<br>ments                             | <ul> <li>Strengthened capabilities to offer advisory solutions through WMPF<sup>*5</sup></li> <li>Offered financial solutions capturing changes in market (increased profits from FX, derivatives, non-JPY deposits)</li> <li>Cost reduction through branch network optimization</li> </ul> |  |  |
|---|---|--|--|
| Chal-<br>lenges                               | <ul> <li>Expand customer base to offer unified solutions<br/>of corporates and WM</li> <li>Further strengthen base income through<br/>improvement of lending spread</li> <li>Diversify customer touchpoints and improve<br/>productivity using face-to-face and digital means</li> </ul>    |  |  |
| FY23 key strategies                           |   |  |  |
| Improvement in                                |   | <ol> <li>Unified promotion of corporates<br/>and WM</li> </ol>   |  |
| profitability<br>2 Enhancement of base income |   |  |  |
| Business<br>foundation<br>development         |   | Expand and diversify customer<br>touchpoints, enhance human capital,<br>explore new business opportunity |  |

\*1 Wealth Management \*2 Calculation is modified in step with change of scope \*3 WM profits from real estate, inheritance, loans and solutions, etc.

\*4 Income from deposits, loans (excluding cross transactions), domestic transactions and FX

\*5 WM digital platform : the platform which gathers clients' profiles for BK, TB and MUMSS to make total asset-based proposals (utilized Morgan Stanley's expertise)



R&C

Base income

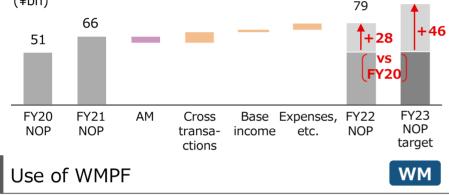
• **MUFG** 12

# **Review of FY22**

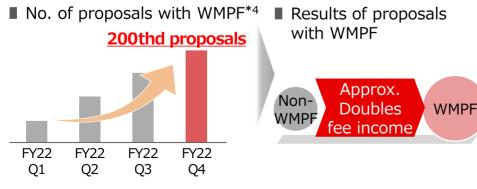
### FY22 WM profits

### WM

 Cross transactions mainly from loans and real estate transactions and cost reduction outperformed shortfall of AM business coming from market conditions
 <sup>97</sup>
 <sup>70</sup>



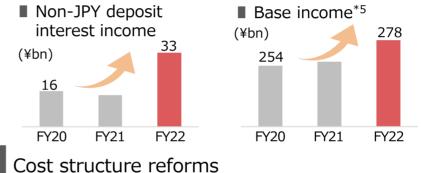
- WMPF deepened the collaboration among BK, TB and MUMSS
- Recommendations to RMs <sup>\*1</sup> and GPS<sup>\*2</sup> provided by WMPF contributed to increase numbers of proposals
- These MUFG solutions contributed to double fee income<sup>\*3</sup>



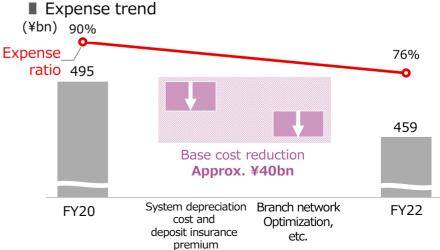
### Non-JPY deposit spread improved due to structural shortfall Non-JPY deposit spread improved due to structural changes in financial environment

**GCB** 

• Improvements of loan spread and acquisition of new FX customers contributed to increase base income



• Made steady progress in cost structure reform through branch network optimization, etc.



\*1 RM: Relationship Manager, person in charge of sales \*2 System to visualize the simulation towards the goal of clients' life

\*3 Fee income per customer by BK (managerial basis, tallied from April to November 2022)

\*4 Numbers of proposal documents made by BK using Goal Planning System \*5 incomes from deposits, loans, domestic transactions and FX

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# Key strategies (1) Unified promotion of corporates and WM

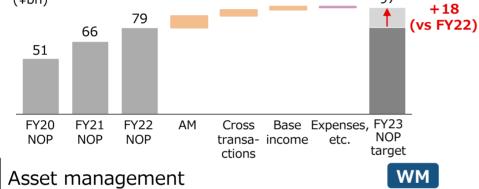
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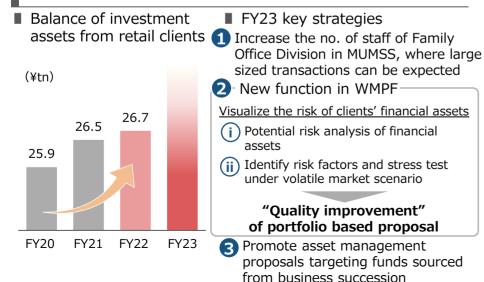
(¥bn)

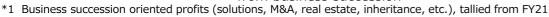
### FY23 WM profits target

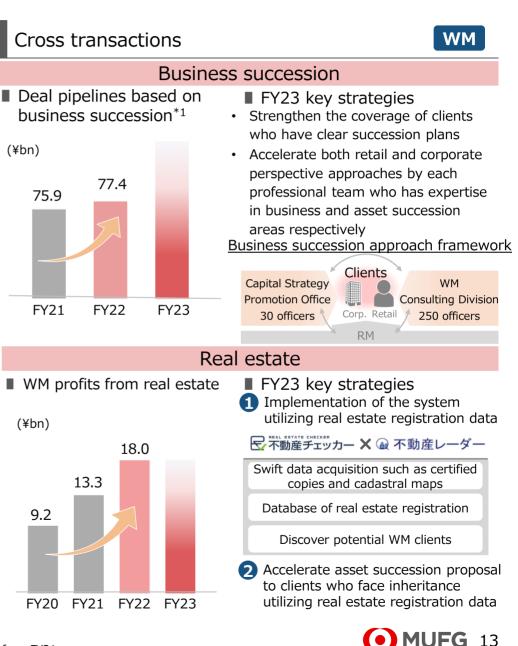


- AM: Improve quality of proposals by strategic resource allocation and new function implementation in WMPF
- Cross transactions: strengthen business succession oriented solutions, and focus on large scale real estate transactions of owners' asset management companies (¥bn)



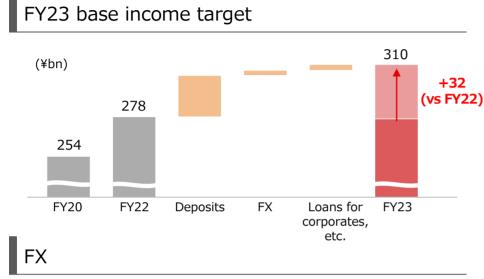




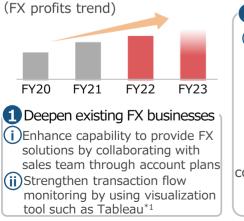


# Key strategies (2) Enhancement of base income

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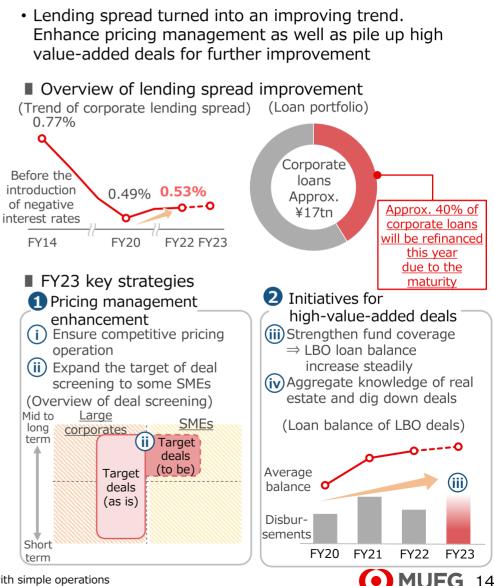


- In addition to deepen existing FX businesses, accelerate introduction of FX internet banking service (FXEB) to reinforce FX earning base
- FX income trend / FY23 key strategies



| PXEB new contracts   |        |  |  |  |
|--|--------|--|--|--|
| (ii) Expand FXEB corporate<br>users as a starting point to<br>increase FX transactions |        |  |  |  |
| (Cumulative) 10,000<br>companies   |        |  |  |  |
| 1,900<br>companies   |        |  |  |  |
| FY20 FY21 FY22   | 2 FY23 |  |  |  |

### Loans



\*1 Tool provided by TABLEAU SOFTWARE, LLC, which enables to analyze and visualize data with simple operations

**ICIB** 

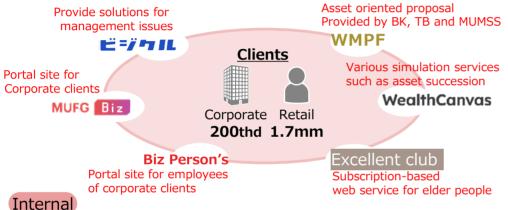
# Key strategies (3) Business foundation enhancement eyeing next medium-term business plan

GCB

Diversify customer touchpoint / improve productivity

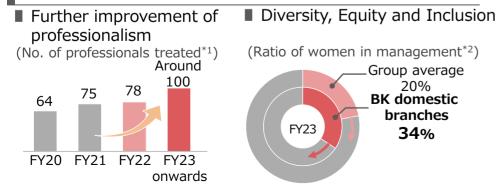
 Utilizing digital technology to diversify customer touchpoint and improve productivity

### Digital utilization



- Redesign sales platform to improve productivity utilizing data
- Research on the use of generative AI and consider using it for internal operations

### Human capital enhancement



\*1 Employees internally certified professional and ones hired under the highly skilled employment framework

\*2 Ratio of woman in line manager or higher positions in the Bank, the Trust Bank, and MUMSS in Japan, as of April 2023

20%

branches

34%

Exploring new business opportunity

### Support for growing companies (Mars Japan)

MARS Japan Support unicorns in Japan utilizing AI based financing model for growing companies (Max, ¥20bn fund will be established in FY23 (Expected))

### **Corporate turnaround business**

 Newly established corporate turnaround finance team handling DIP finance etc. in April 2023. Will establish max. ¥50bn fund for corporate turnaround through an investment subsidiary next Spring

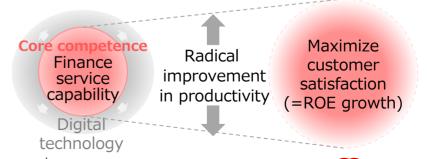
### Industry-academia collaboration (family business / joint research with Kobe University)

 Contribute to resolve social issues by supporting the sustainable development of family business utilizing academic knowledge

### SR / IR consulting

 Enhance support mainly for companies facing challenges in improving PBR

### Basic direction and concept for next mediumterm business plan



Japanese Corporate & Investment Banking Business Group

Seiichiro Akita, Group Head



R&C

**GCIB** 

# Introduction

Support the transition of society together with our customers and lead the renewal of Japan's industry

**GCB** 

Large corporate customers are seriously pursuing measures to achieve business transformation amidst major social transformation trends led by green transformation (GX) and digital transformation (DX).

MUFG's growth is linked to the growth of customers. We would like to accompany our customers as a partner in realizing change by demonstrating MUFG's potential to the maximum.

We will work together with our customers and lead the renewal of Japan's industry.

Fully achieve the plan for FY2023 and prepare for sustainable growth in the next MTBP

In JCIB, we steadily racked up growth in every year of the current MTBP period and achieved the plan, set initially for FY2023, one year ahead of plan in FY2022. We aim for further growth in FY2023 by maintaining and expanding high quality portfolio and strengthening origination.

In FY2023, we also continue with the preparations for ensuring steady growth from the first fiscal year of the next MTBP. We aim to realize sustainable growth in the next MTBP period by driving forward the existing initiatives while making adjustments reflecting the business environment.



# Progress of the medium-term business plan

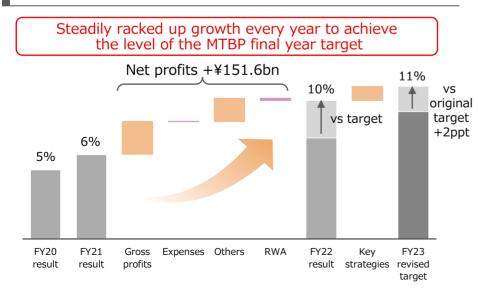
**JCIB** 

# FY22 results / FY23 revised target

R&C

|                             | FY22<br>results | YoY    | FY23<br>revised target                     |
|-----------------------------|-----------------|--------|--|
| Net operating profits (¥bn) | 412.2           | +127.5 | <b>455</b><br>(vs original<br>target +170) |
| Expense ratio               | 43%             | (9ppt) | 40%  |
| ROE                         | 10%             | +4ppt  | 11%  |
| RWA (¥tn)                   | 33.2            | +0.6   | 33.1                                       |

Changes in ROE



Review of FY22

**GCIB** 

| Achieve-<br>ments | <ul> <li><u>Reached the initial MTBP target for FY23 one year ahead of schedule</u></li> <li>Progress of profitability improvement by company group</li> <li>Achievement of reduction target for equity holdings in sight</li> <li>Materialize investment business where we share business risk with customers</li> </ul> |
|-------------------|---|
| Chal-<br>lenges   | <ul> <li>Fully achieve the FY23 plan and bridge it to the next MTBP</li> <li>Ensure pricing control mindful of changing interest rate environment</li> <li>Continuously accumulate highly profitable assets</li> <li>Implement new businesses that contribute to resolution of social issues</li> </ul>                   |

### FY23 key strategies

| Deepening of<br>ROE management           | <ol> <li>Maintaining and expanding high<br/>quality portfolio</li> <li>Further strengthening of<br/>origination</li> </ol> |
|--|--|
| New challenges<br>for sustainable growth | 3 Establishment of business model to address social issue  |
| Strengthen business<br>base              | 4 Facilitate changes in customer expectation regarding the roles we should fulfill   |



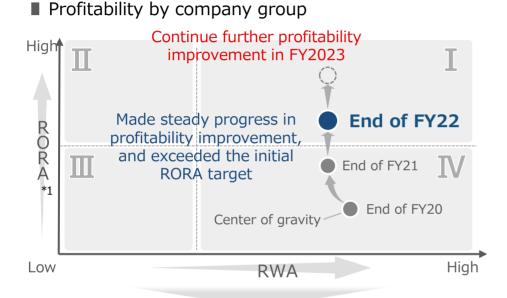
DS

GCB

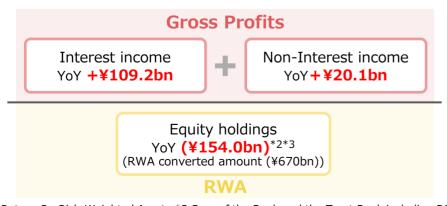
GCIB

# Key strategies (1) Maintaining and expanding high quality portfolio

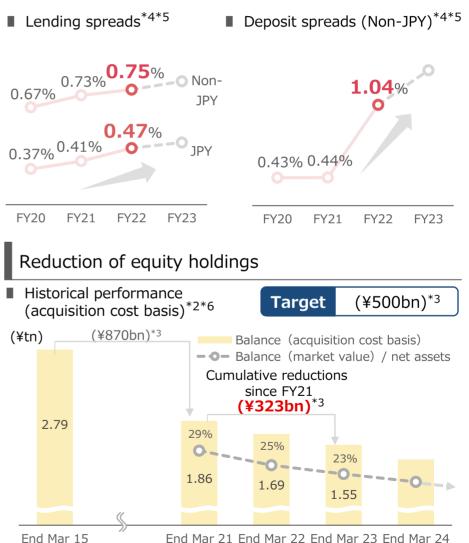
Improve ROE through measures to improve profitability



FY2022 results break down (gross profits and RWA)



Accelerated improvement of spreads



\*1 Return On Risk-Weighted Assets \*2 Sum of the Bank and the Trust Bank including R&C \*3 Total amount of sale

\*4 Results of JCIB business group (the Bank) \*5 Calculated as net interest income / average loan balance

\*6 Acquisition price of domestic equity securities in the category of "available for sale securities" with market value (consolidated)

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R&C

NRL\*2 balance in the real

(FY20 result = 100)

Fee income from real

(FY20 result = 100)

estate brokerage

estate field

GCIB

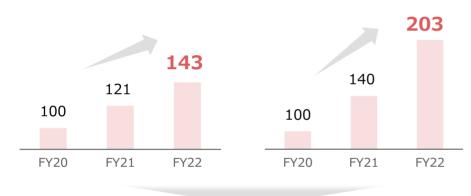
# Key strategies (2) Further strengthening of origination

GCB

### Expanded revenue by risk-taking

■ Capital finance<sup>\*1</sup>

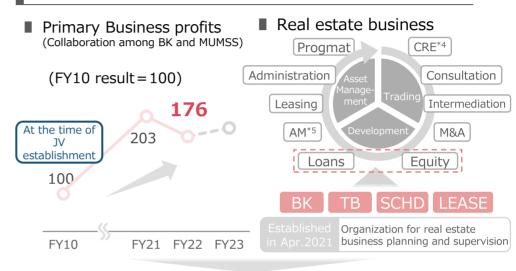
(FY20 result = 100)



Solution fee
 (FY20 result\*3=100)



Accelerate cross-organizational utilization of MUFG solutions



### Successful cases of group collaboration



Reduction of equity holdings through continuous dialogues on capital policy

- Collaborate within the group to have continuous dialogue in response to customer requirements for restructuring shareholder composition
- Promote reduction of equity holdings including those held by the Bank



Closed a first real estate securitization deal for company A, a major retailer

- With the Bank's equity support as a starting point, offer financing by the group as a whole in response to the real estate securitization needs of customers
- Provide support as a financial advisor and contribute to the expansion of investor base and funding means

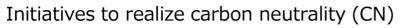
\*1 Mezzanine financing involving subordinated loans, preferred stocks and other instruments \*2 Non Recourse Loan \*3 Adjusted for changes in operating standards in FY2021 \*4 Corporate Real Estate \*5 Asset Management



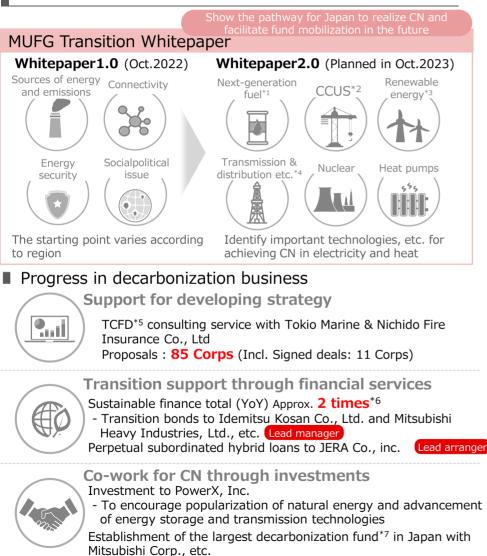
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# Key strategies (3) Establishment of business model to address social issues

GCB

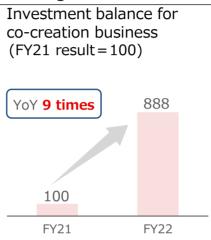


R&C



- Growth investment in climate tech-related start-ups

Initiatives to address customer's social issue utilizing investment



GCIB



### Successful cases of investment for co-creation business



Semiconductor

Investment : Rapidus Corporation Partners : 7 Corps from semiconductor related industry Localization of next generation semiconductor

### Space



Investment : SPACE ONE CO., LTD, Astroscale Holdings. Inc. Partners : 5 Corps from trading and electronics Creating new business by utilizing outer space

**Communication infrastructure** 



Investment : JTOWER Inc. Partners : Communications companies Expansion of communications infrastructure sharing

\*1 Hydrogen, Ammonia, e-fuel, SAF etc. \*2 Carbon dioxide Capture Utilization and Storage \*3 Solar, offshore wind \*4 Incl. storage, attraction of demand (semiconductor, data center) \*5 Task Force on Climate-related Financial Disclosures \*6 Preliminary estimate \*7 Marunouchi Climate Tech Growth Fund L.P.



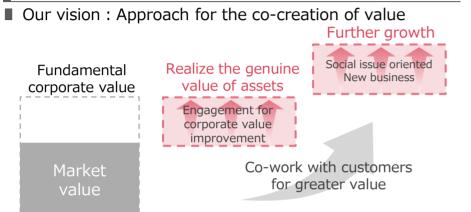
**JCIB** 

### Key strategies (4) Facilitate changes in customer expectation regarding the roles we should fulfill

GCB

Help employees change their daily modes of behavior

R&C



### ■ Initiative for daily change



### Chicago × MUFG Rising Talent Program

Participating in a University of Chicago innovation program along with major corporate customers company

Approx.40 Corps.



### CIC Tokyo<sup>\*1</sup> Total participants of MUFG seminar Approx.**1,000**

### Teaching expert program

Absorb expertise of external human resources to promote refinement of proposals and changes in behavior

Target person Approx.250



### New business development and operational reform initiated by employees Employees proposing new ideas for business

Employees proposing new ideas for business creation and operational reform has become the norm

Total proposals Approx.200



Facilitate changes in customer expectation regarding the roles we should fulfill and become the customers' partner for realizing transition of society

Help employees change their daily modes of behavior = Establish to approach for the co-creation of value



# Global Commercial Banking Business Group

Yasushi Itagaki, Group Head

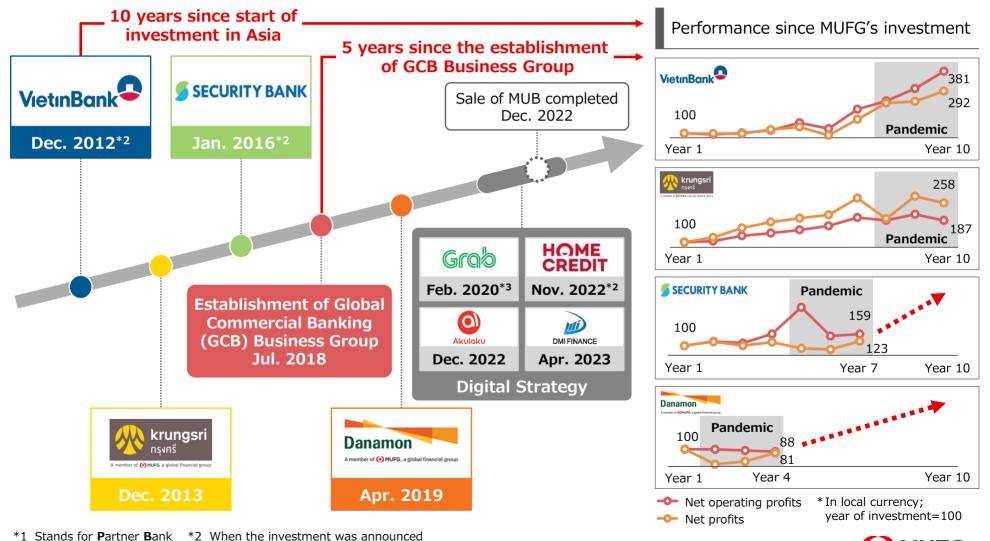


DS

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# 10 years since the start of investment in Asia, 5 years since the establishment of the business group

- Collaboration between MUFG and PBs<sup>\*1</sup> enabled offering of comprehensive solutions, establishing a structure that covers customers across the entire commercial distribution
- Investment in Grab has boosted the digital presence of MUFG and PBs



\*3 MUFG's Grab business is managed by the Digital Service Business Group

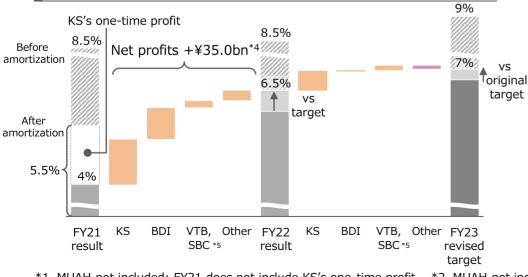
# Progress of the medium-term business plan

**JCIB** 

### FY22 results<sup>\*1</sup> / FY23 revised target

|                             | FY22<br>results | YoY    | FY23<br>revised target                    |
|-----------------------------|-----------------|--------|---|
| Net operating profits (¥bn) | 194.7           | +10.0  | <b>230</b><br>(vs original<br>target +30) |
| Expense ratio               | 58%             | (1ppt) | 57%                                       |
| ROE                         | 6.5%            | +1ppt  | 7%  |
| RWA (¥tn)                   | 10.4            | +0.8   | 10.9                                      |

### Changes in ROE\*2\*3



\*1 MUAH not included; FY21 does not include KS's one-time profit \*2 MUAH not included \*3 Areas shaded with diagonal lines represent amortization of intangible assets, etc.

\*4 FY21 does not include KS's one-time profit \*5 VietinBank, Security Bank

Review of FY22



### FY23 key strategies

- 1 Strengthen BDI's business platform and create new profit sources
- 2 Further investment in digital finance
- 3 Strengthen the promotion of sustainable finance

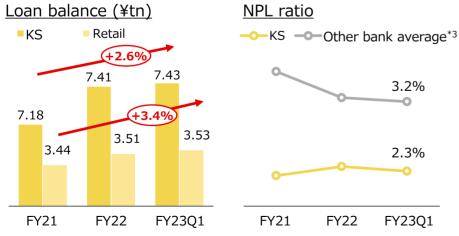


**JCIB** 

# Krungsri (Bank of Ayudhya)

Financial results<sup>\*1</sup> (¥bn) VS YoY\*2 **FY22** FY23Q1 FY22Q1 (THB1 = ¥3.8)Gross profits 442.3 114.1 +6.9+16.1Expenses 193.9 +9.750.6 +4.8NOP 248.4 +6.363.5 +2.1Credit costs 101.2 (18.9)22.0 (3.8)Net profits 116.7 +19.332.9 +4.7Loan end balance 7.4 +0.27.4 +0.1(¥tn)

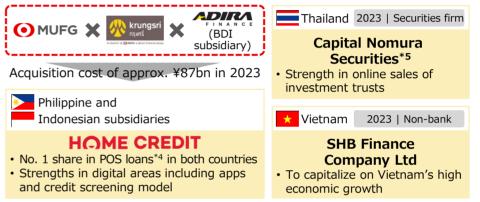
Loan balance is on recovery track, with low NPL ratio



Inorganic strategy

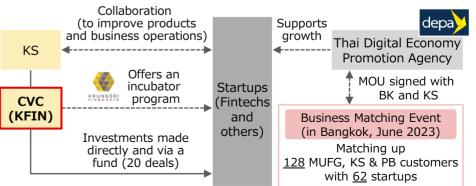
• Strengthening its business in Thailand and surrounding countries through M&A. Focus on PMI hereafter

**Global Markets** 



Strengthen digital areas and collaborate with startups

• Investing in and collaborating with startups through subsidiary CVC



\*1 Based on local disclosure standards in Thai GAAP \*2 Sale of shares in affiliate in FY21 not included

\*3 Average of Bangkok Bank, Siam Commercial Bank, Krungthai Bank, and Kasikorn Bank

\*4 Point of sale loan is an installment loan provided at automobile and household appliance dealerships

\*5 Name changed to Krungsri Capital Securities after acquisition



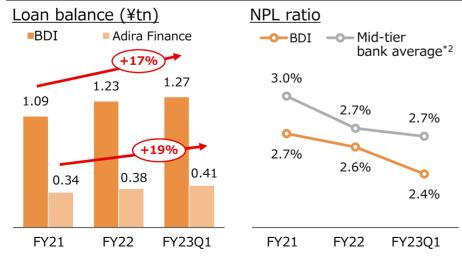
**JCIB** 

# **Bank Danamon**

Financial results<sup>\*1</sup>

| (¥bn)<br>(IDR1=¥0.0085)   | FY22  | YoY    | FY23Q1 | vs<br>FY22Q1 |
|---------------------------|-------|--------|--------|--------------|
| Gross profits             | 143.9 | +0.7   | 37.3   | +2.2         |
| Expenses                  | 78.3  | +5.3   | 20.5   | +1.8         |
| NOP                       | 65.6  | (4.5)  | 16.8   | +0.3         |
| Credit costs              | 28.0  | (20.3) | 7.5    | +0.8         |
| Net profits               | 28.0  | +14.7  | 6.9    | (0.3)        |
| Loan end balance<br>(¥tn) | 1.2   | +0.1   | 1.2    | +0.1         |

Loan balance continues to grow, NPL ratio on a decline



### Strengthen retail business

### Investment in branches / IT / branding

 Increase investment in retail banking to expand the customer base in the future



### Strengthen auto business

- Customer referrals between BDI and Adira
- Acquire new profit sources through M&A
- Strengthen corporate business such as trucks and heavy machinery
- Raise brand recognition by sponsoring events



**Global Markets** 

Create new profit source and expand business platform

Enhance collaboration with Home Credit Indonesia (HCI)



### M&A strategy



Acquisition of Mandala Multifinance: enhancement of auto loans in collaboration with Adira (to be completed at the beginning of 2024)

- products Financing support
- Sharing digital knowledge

standard

Acquisition of Standard Chartered Bank's retail assets in Indonesia (to be completed at end-2023)



\*1 Based on local disclosure standards in Indonesian GAAP

\*2 Average of BTN, CIMB Niaga, Maybank, OCBC, and BTPN

4.2

FY22

28

# VietinBank and Security Bank

### VietinBank

- Position in the country
  - A listed state-run bank that ranks third in Vietnam in terms of total assets
- Latest financial results
  - Posted record-high net profits in FY22 due to an increase in interest and non-interest income
  - Expected to grow further by adding more high-margin assets such as retail assets

| (¥bn)<br>(VND1=¥0.0056)   | FY22  | YoY   | FY23Q1 | vs<br>FY22Q1 |
|---------------------------|-------|-------|--------|--------------|
| Gross profits             | 361.7 | +64.0 | 95.3   | +16.5        |
| Expenses                  | 108.1 | +20.1 | 24.2   | +2.8         |
| NOP                       | 253.5 | +65.3 | 71.1   | +13.7        |
| Credit costs              | 135.3 | +35.1 | 37.7   | +12.9        |
| Net profits               | 95.0  | +24.4 | 27.1   | +0.7         |
| Loan end<br>balance (¥tn) | 7.0   | +0.8  | 7.3    | +0.6         |

### Support for growth and enhancing collaboration

| Support                         | <ul> <li>Sharing of knowledge in the digital transformation,</li></ul>   |
|---------------------------------|--|
| for growth                      | green transformation, and risk management areas <li>Strengthening collaboration with MUFG investees</li>   |
| Enhancing<br>collabo-<br>ration | <ul> <li>MUFG is promoting collaboration through various meetings and events</li> <li>Strengthening of ties at the top management level on an ongoing basis, etc.</li> </ul> |

### Security Bank

- Position in the country
  - A non-conglomerate-affiliated commercial bank that ranks tenth in the Philippines in terms of total assets

Global Markets

- Latest financial results
  - Posted record-high net profits in FY22 as the impact of COVID-19 subsided
  - Expected to grow further by strengthening loans and increasing revenue

| (¥bn)<br>(PHP1=¥2.4)      | FY22 | YoY   | FY23Q1 | vs<br>FY22Q1 |
|---------------------------|------|-------|--------|--------------|
| Gross profits             | 95.1 | +6.8  | 23.5   | +1.3         |
| Expenses                  | 55.5 | +4.4  | 14.7   | +1.6         |
| NOP                       | 39.6 | +2.3  | 8.8    | (0.3)        |
| Credit costs              | 6.3  | (6.4) | 1.5    | +1.3         |
| Net profits               | 25.3 | +8.7  | 5.7    | (0.9)        |
| Loan end<br>balance (¥tn) | 1.2  | +0.1  | 1.2    | +0.1         |

Contribution to net profits (after amortization of goodwill, etc.)

Steadily growing and contributing to MUFG's profits since investment



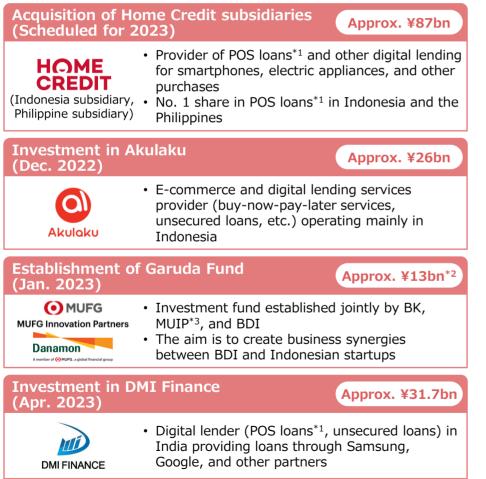
### \*1 Our equity share of net profits minus amortization of goodwill, etc. (differs from the figures in the companies' financial reports)

**JCIB** 

# **Investment in digital finance**

 Capturing the growth of Asia and collaboration opportunities with PBs through investment in digital finance operators

### Recent investments

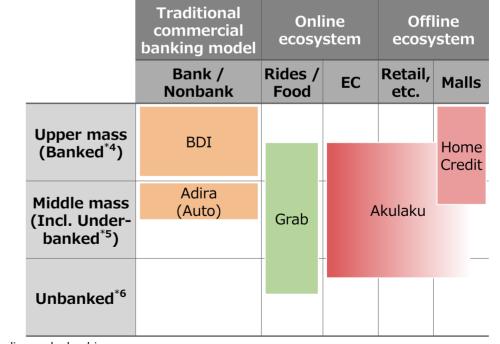


# layers, while securing further PB collaboration

 Through digital technologies, we have expanded into and gained access to the underbanked<sup>\*5</sup> and unbanked<sup>\*6</sup> segments that have been unreachable through the traditional commercial banking model

• Capturing the growth of digital finance in Asia on multiple

Status of our digital coverage in Indonesia



\*1 Point of sale loan is an installment loan provided at automobile and household appliance dealerships

- \*2 JPY equivalent of commitment amount of US\$100mm using actual exchange rate as of end Jan 2023
- \*3 MUFG Innovation Partners \*4 Customers whose needs for financial services are sufficiently met

\*5 Customers who do not have full access to financial services or whose needs are not met \*6 Customers without bank accounts



Philippines

GCIB

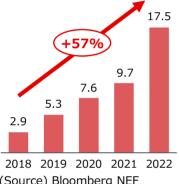
Collaborative projects with Partner Banks

M&A deals originating from PBs' customer base

# Promotion of sustainable finance and collaboration

### Promotion of sustainable finance (SF)

• Trends in SF in PBs' countries, SF targets of KS and BDI SF execution in PBs' countries (US\$ bn)



- There is a strong need for SF in PBs' countries
- MUFG is increasing support for PBs to achieve their SF balance targets

JCIB

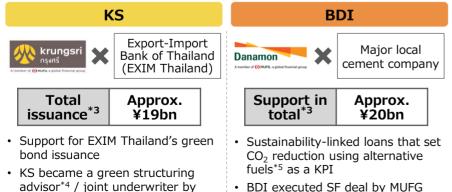
| SF targets of KS and BDI |                               |                                |  |
|--------------------------|-------------------------------|--------------------------------|--|
| PB                       | Result (FY22)                 | Target                         |  |
| KS*1                     | Approx.<br>¥590bn             | Up to approx.<br>¥800bn (FY30) |  |
| BDI                      | SF ratio <sup>*2</sup> of 21% | SF ratio of<br>25% (FY27)      |  |

(Source) Bloomberg NEF

leveraging its expertise

### Kev SF deals at KS and BDI

While there are certain achievements, the profitability is halfway. Accelerate promotion by strengthening collaboration with and sharing knowledge by MUFG



collaboration

### Provided local M&A information Philippines and financial advisory services

subsidiary Referred local stock sale opportunities to meet needs for renewable energy investment



### Launch of a local payment service

### Vietnam

Japanese retailer X VietinBank Major

- A wide range of products are available, including distribution of POS terminals, cash collection and delivery service, e-commerce, and QR payments
- Provides highly convenient services such as more efficient collection of sales proceeds

### **Financing without** parent company guarantee



- Financing without a parent company guarantee was made possible by utilizing BDI's real estate collateral valuation capability
- Provided full support on loans when the company acquired a leading local shopping mall

\*1 THB1=¥3.8 \*2 The ratio of SF in the loan balance \*3 Total amount contributed by multiple banks

\*4 Supports the issuance of green bonds by providing advice on establishing frameworks and obtaining external evaluations, etc.

\*5 Refuse-derived fuel (RDF) is used in place of fossil fuel (coal)

Global Corporate & Investment Banking Business Group

Fumitaka Nakahama, Group Head



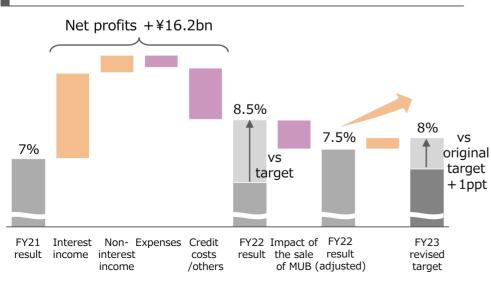
# Progress of the medium-term business plan

**JCIB** 

### FY22 results / FY23 revised target

|                                | FY22<br>results | YoY     | FY22<br>results <sup>*1</sup><br>(adjusted) | FY23<br>revised<br>target                 |
|--------------------------------|-----------------|---------|---|---|
| Net operating<br>profits (¥bn) | 269.4           | +77.6   | 237.4                                       | <b>250</b><br>(vs original<br>target +70) |
| Expense ratio                  | 51%             | (7ppt)  | 52%   | 51%                                       |
| ROE                            | 8.5%            | +1.5ppt | 7.5%  | 8%  |
| RWA (¥tn)                      | 22.8            | (0.0)   | 23.0  | 25.0                                      |
| _                              |                 |         |   |   |

### Changes in ROE



Review of FY22

| Achieve-<br>ments         | <ul> <li>Improved B/S related income</li> <li>Expansion of Institutional Investors portfolio</li> <li>Uplift in Ioan fees in U.S. project finance through Origination &amp; Distribution</li> <li>Captured demands of deposits, FX and derivatives</li> </ul> |  |  |
|---------------------------|---|--|--|
| Chal-<br>lenges           | <ul> <li>Further strengthen non-interest fee business</li> <li>Shift towards a portfolio with higher profitability</li> </ul>   |  |  |
| FY23 key strategies       |   |  |  |
| Manage-<br>ment<br>Policy | Simplicity Empowerment<br>Client Delivery   |  |  |
| Exploi-<br>tation         |   |  |  |
| Explo-<br>ration          | 4 Investment in new growth business   |  |  |



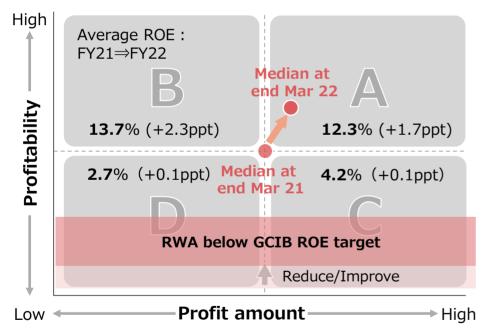
# Key strategies (1) Profitability improvement of business portfolio

**JCIB** 

### Balance Sheet Optimization (BSO)

- As a result of BSO activity, portfolio profitability has been steadily improving
- Continuously raise the profitability target of deal screening and conduct thorough monitoring to improve profitability

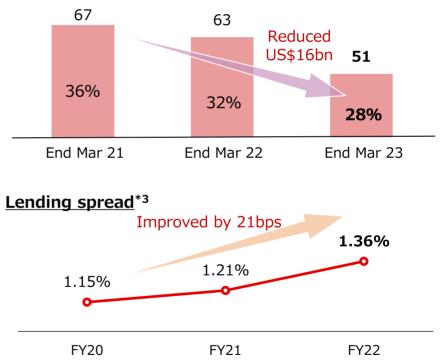
### Portfolio management based on quad analysis<sup>\*1</sup> (YoY)



Improvement in portfolio profitability

 Lending spread has been steadily improving as a result of reducing low profitability assets

### Trend of RWA below GCIB ROE target<sup>\*2</sup> (US\$bn/% is the ratio of total RWA)



- Lending spread and portfolio profitability have been steadily improving through quad based port. management
- "Play Where You Can Win" Allocate resources to strengthen sectors and products where we have advantage

\*1 Quad analysis divided by portfolio median of the profitability and profit amount. Average ROE is based on managerial basis.

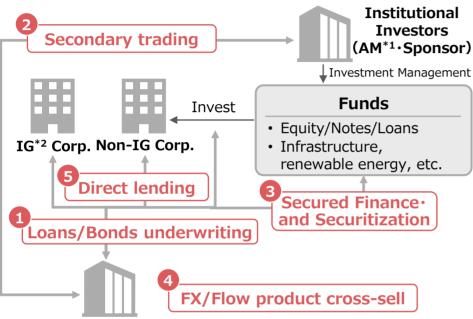
\*2 Total RWA of loan assets below GCIB ROE target \*3 Excluding non-JPY mid-to long-term funding costs



# Key strategies (2) GCIB & Global Markets

JCIB

### Business overview and focus areas



### **Institutional Investors**

- Enhance Institutional Investors-led Non-IG business (O&D)
- 2 Strengthen secondary sales & trading functions to accelerate primary underwriting
- Expand product lineup and asset classes
- 4 Strengthen sales functions to capture flow product business
- 5 Capture cross-sells associated with direct lending (P.35

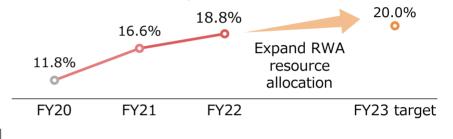
\*1 Asset management company \*2 Investment Grade \*3 Loan balance in managerial basis \*4 Morgan Stanley \*5 Dealogic (Calendar year basis) \*6 January to May 2023

### Finance for Institutional Investors



- · Continuously focus on profitable institutional investors business
- Strategically allocate resources and provide our services adopting to investors' demands

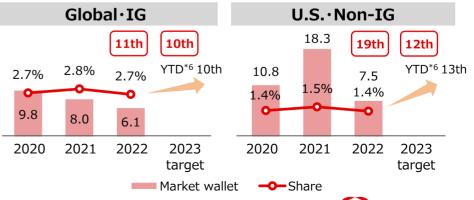
### Institutional Investor portfolio ratio\*3



Loans/Bonds underwriting and secondary trading 24

- Accelerate Non-IG business while upgrading risk management
- Aim to expand market share through MS<sup>\*4</sup> collaboration, and more effective alignment between primary underwriting and secondary sales & trading

### Syndication / DCM Wallet (US\$bn) \*5

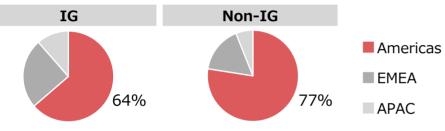


AM/IS

### Americas business after the sale of MUB

- After the sale of MUB, we focus on wholesale business in the Americas
- The Americas has large wallet share and remains a strategic region for GCIB

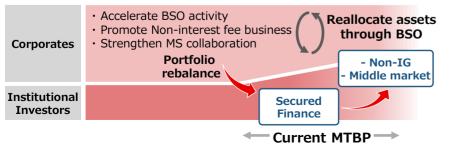
### Syndication and DCM wallet size by region<sup>\*1</sup>



Overview of the strategy in the Americas

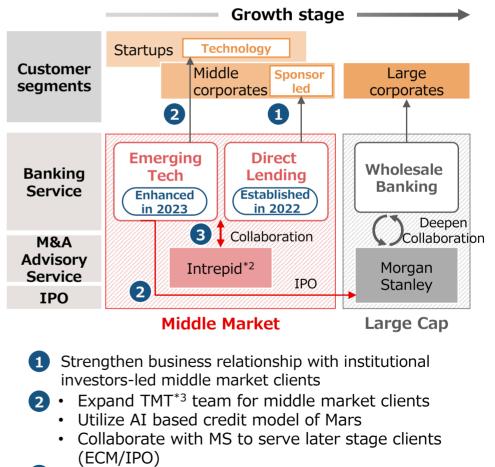
- Accelerate BSO activity and collaboration with MS, and strengthen non-interest fee business
- Promote profitable institutional investors business, while diversify assets and sophisticate risk appetite by adopting to trends of client demands/market environment

### Transition image of GCIB Americas business portfolio



Overview of middle market strategy

• Accelerating middle market coverage, enabling to provide services according to clients' growth stage



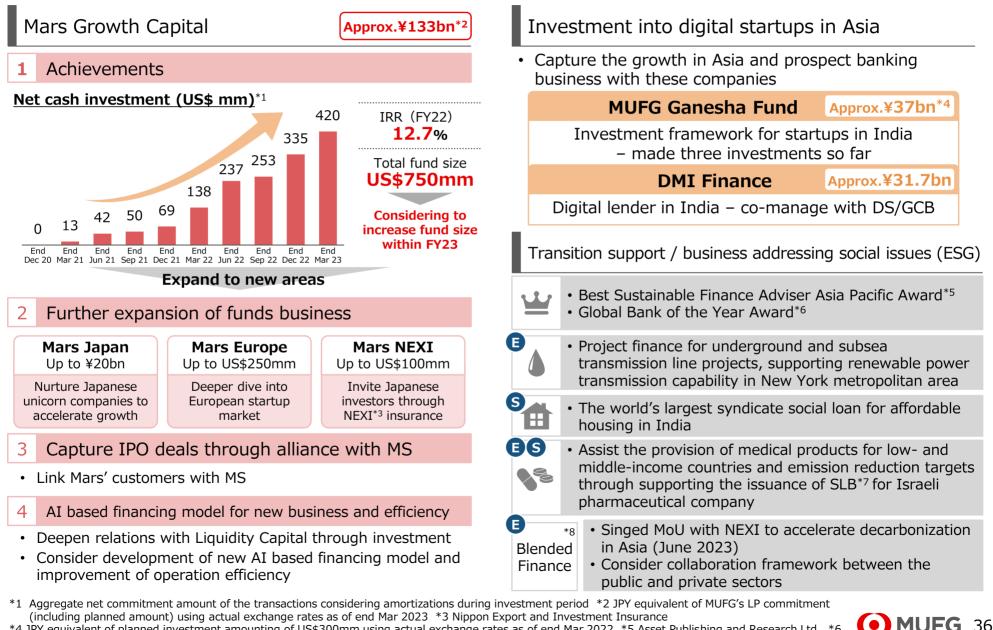
3 Strengthen M&A advisory business through Intrepid, an M&A boutique for SMEs



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# Key strategies (4) Investment in new growth business

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\*4 JPY equivalent of planned investment amounting of US\$300mm using actual exchange rates as of end Mar 2022 \*5 Asset Publishing and Research Ltd. \*6 Project Finance International \*7 Sustainability Link Bond \*8 An indirect financing method that mixes public and private funds

# Global Markets Business Group

Hiroyuki Seki, Group Head



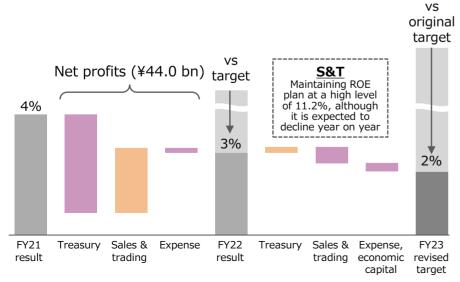
## Progress of the medium-term business plan

JCIB

### FY22 results / FY23 revised target

|                             | FY22<br>results | YoY      | FY23<br>revised target                      |
|-----------------------------|-----------------|----------|---|
| Net operating profits (¥bn) | 143.4           | (61.9)   | <b>125</b><br>(vs original<br>target (245)) |
| Expense ratio               | 63%             | +10ppt   | 67%   |
| ROE                         | 3%              | (1.5ppt) | 2%  |
| Economic<br>capital (¥tn)   | 4.1             | +0.0     | 4.3   |

Changes in ROE



Review of FY22

|                   | Sales & trading   | Treasury, etc.  |  |
|-------------------|---|---|--|
| Achieve-<br>ments | <ul> <li>Succeeded in flexible<br/>position management<br/>while further increasing<br/>the amount of activities</li> <li>Progress in "GCIB &amp;<br/>Global Markets"</li> </ul>  | <ul> <li>Controlled the<br/>deterioration in<br/>unrealized P/L and gained<br/>financial income by<br/>utilizing hedging tools<br/>and replacing with HTM<sup>*1</sup></li> </ul> |  |
| Chal-<br>lenges   | <ul> <li>Enhance client service<br/>and efficiency by using<br/>advanced global FX<br/>business platform</li> <li>Strengthen our capability<br/>to respond to the<br/>increase in volatility in<br/>yen interest rates</li> </ul> | <ul> <li>JPY and non-JPY portfolio<br/>soundness</li> <li>Strengthen non-JPY<br/>liquidity management</li> <li>Long-term, diversified<br/>portfolio expansion</li> </ul>          |  |

### FY23 key strategies

- **①** Further strengthening sales & trading business
  - A Further strengthen for FX business
    - An enhanced MUFG/MS Alliance, etc.
  - B Enhance "GCIB & Global Markets"
  - Top derivatives market share in Japan
- **②** Treasury business in response to changes in the business environment
  - Strengthen market risk management
  - E) Strengthen non-JPY liquidity management

#### **③** Challenges for new business areas

- C Long-term, diversified portfolio expansion
- G Initiatives for Carbon Credit



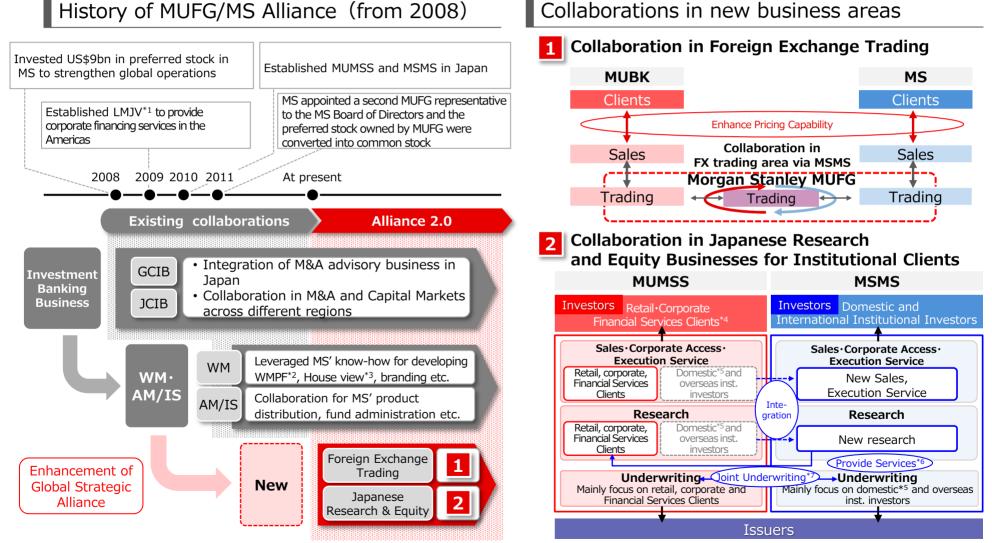
### Alliance 2.0-Enhancement of Strategic Alliance with Morgan Stanley

GCB

MUFG/MS Alliance have expanded from Investment Banking business to WM, AM/IS businesses

**ICIB** 

New collaboration initiatives (FX Trading / Japanese Research and Equity businesses for Institutional Clients)

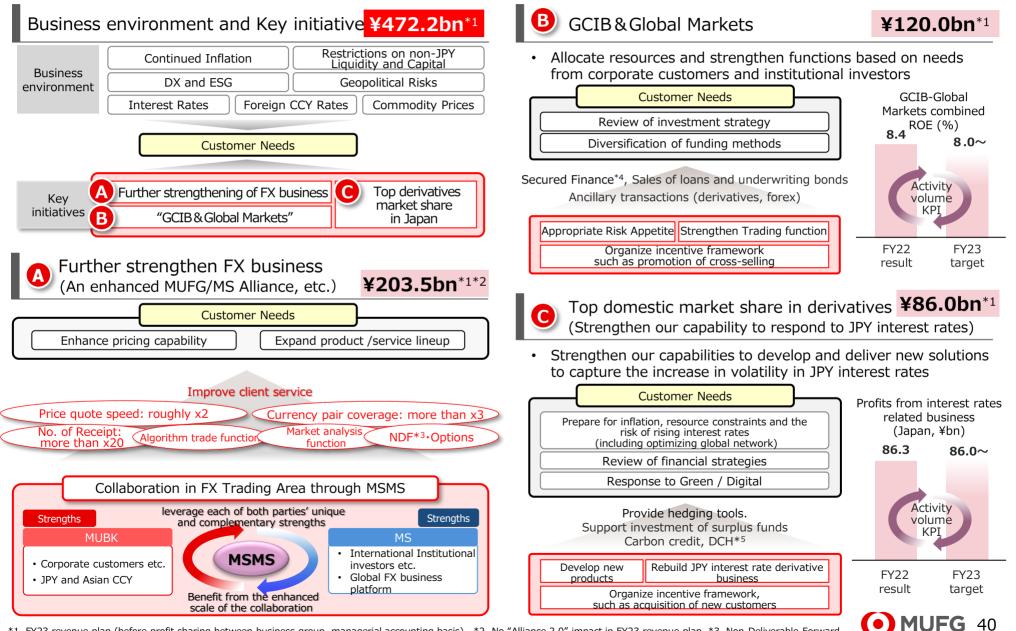


\*1 Loan Marketing Joint Venture \*2 WM digital platform \*3 Official market forecast and investment view as MUFG WM \*4. "Financial Services Clients" includes, among others, proprietary funds for domestic banks and insurance companies, and certain regional financial institutions \*5. Other than "Financial Services Clients" \*4. \*6 New Research provides services to MUMSS's retail, corporate, and financial institution clients through MUMSS.MSMS continues its services for MSMS's financial institutions clients \*7. For certain domestic deals, MSMS may act as selling agent while MUMSS acts as underwriter



### Key strategies (1) Further strengthening sales & trading business

**ICIB** 



\*1 FY23 revenue plan (before profit sharing between business group, managerial accounting basis) \*2 No "Alliance 2.0" impact in FY23 revenue plan \*3 Non-Deliverable-Forward \*4 Loans collateralized by investment assets of funds \*5 Deal Contingent Hedge (hedging transactions to be effective or ineffective depending on success or failure in project financing)

(plan)

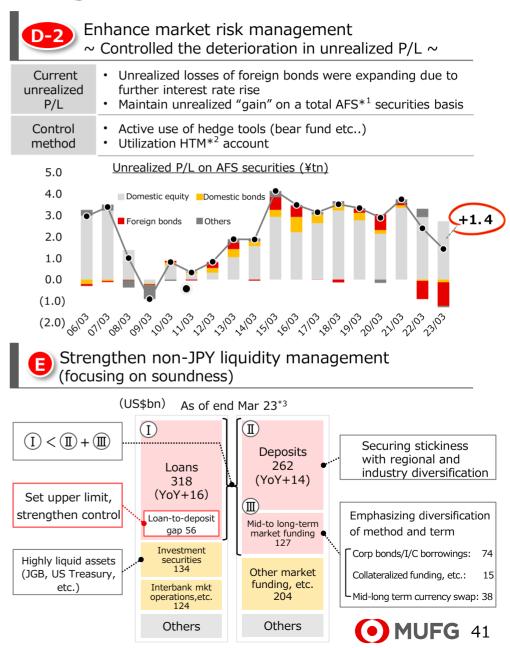
**JCIB** 

### Key strategies (2) Treasury operation in response to changes in business environment

GCB

#### Business environment and Key initiatives High inflation High interest rate Low liquidity **Business** environment Restrictions on non-JPY Liquidity and Capital Enhance market risk management Key initiatives E Strengthen non-JPY liquidity management Enhance market risk management Secure financial income ~ Proactive Flexible approach to operate our position (risk volume) Dynamic portfolio allocation risk-taking Non-consolidated (¥bn / BPV) Risk volume (interest rate risk) (10)UST 10Y yield (5)Long Short FY23 FY18 FY19 FY20 FY21 FY22 (forecast) The income gain will deteriorate significantly due to the Secure inverse USD yield curve will remain high financial income Accumulate capital gain Treasury revenue (¥bn) 200 100 0 (100)Capital gain Income gain FY23 FY18 FY19 FY20 FY21 FY22

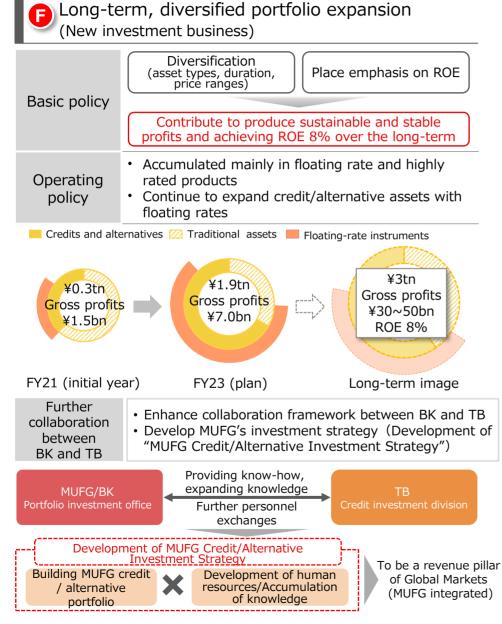
\*1 Available-for-sale \*2 Held-To-Maturity \*3 The Bank consolidated excl. MUAH, KS and BDI



**JCIB** 

# Key strategies (3) Challenges for new business areas

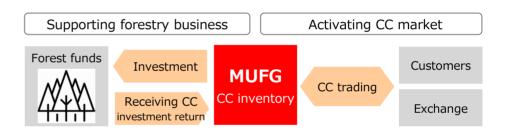
GCB



| G) | Initiatives | for | Carbon | Credit ( | (CC) |
|----|-------------|-----|--------|----------|------|

Supporting<br/>forestry<br/>businessSigned an investment agreement with Imprint<br/>Nature-Based Opportunities and Manulife Forest<br/>Climate Fund, two global forest investment fundsActivating<br/>CC market• Contribute to the creation and development of<br/>the CC market in Japan and the invigoration of<br/>the global CC market through the trading of CC

received from above-mentioned funds



#### Challenges in other new areas

| New<br>business   |          | <ul> <li>GX Economy Transition Bonds</li> <li>Web3.0 (NFT<sup>*1</sup>: wallet service supply, contribution to token business, etc.)</li> </ul> |  |  |
|-------------------|----------|---|--|--|
| I&D <sup>*2</sup> |          | • Women empowerment, transfer of Non-Japanese staffs to the Head office in Japan, etc.  |  |  |
| HR                | Recruit  | <ul> <li>Enhance recruitment (joint recruitment of BK and<br/>MUMSS, etc.)</li> </ul>   |  |  |
|                   | Training | <ul> <li>Human skill (mentoring, coaching, etc.)</li> <li>Digital skill<br/>(Nurture DX promoting employees, Enhance DX literacy)</li> </ul>    |  |  |



Asset Management & Investor Services Business Group

Takayuki Yasuda, Group Head



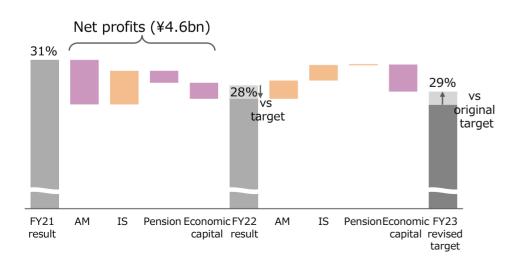
## Progress of the medium-term business plan

**JCIB** 

### FY22 results / FY23 revised target

|                             | FY22<br>results | YoY    | FY23<br>revised target                   |
|-----------------------------|-----------------|--------|--|
| Net operating profits (¥bn) | 97.2            | (6.0)  | <b>105</b><br>(vs original<br>target +5) |
| Expense ratio               | 70%             | +1ppt  | 70%                                      |
| ROE                         | 28%             | (3ppt) | 29%                                      |
| Economic<br>capital (¥tn)   | 0.3             | +0.0   | 0.3                                      |

Changes in ROE



Review of FY22

| Achieve-<br>ments                       | Domestic GI  |  |  |  |
|---|--|--|--|--|
|   | Global   | <ul> <li>IS: Increased sales and profits due to expansion of high-value-<br/>added-services</li> </ul>             |  |  |
|   |  | Business volume of AM has steadily expanded but profits fell due to weak market condition                          |  |  |
| Chal-<br>lenges                         | <ul> <li>Further strengthen capabilities for alternative investment and flexible product offering</li> </ul> |  |  |  |
| Expand one-stop services in IS business |  |  |  |  |
| FY23 key strategies                     |  |  |  |  |
| AM                                      |  | Global: Strengthen capabilities for alternative investment including inorganic means                               |  |  |
|   |  | Domestic: Strengthen capabilities to offer<br>products for institutional investors                                 |  |  |
| IS                                      |  | Global: Expand products offered in one-stop<br>service and areas offering the service<br>including inorganic means |  |  |
|   |  | Domestic: Accelerate differentiation with single party NAV calculation service, etc.                               |  |  |
| ESG                                     |  | <ul> <li>Accelerate initiatives for responsible<br/>investments</li> </ul>   |  |  |
| Digital                                 |  | Expand the scope of asset formation and<br>improve human capital   |  |  |
|   |  |  |  |  |

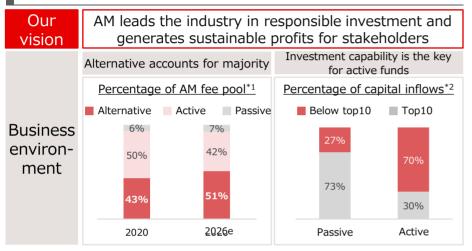


GCIB

# Key strategies (1) AM

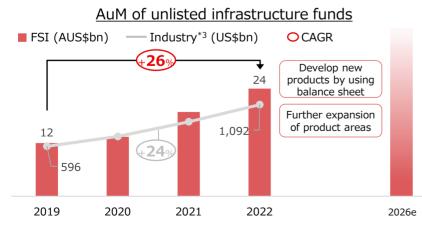
R&C

### Our vision and business environment



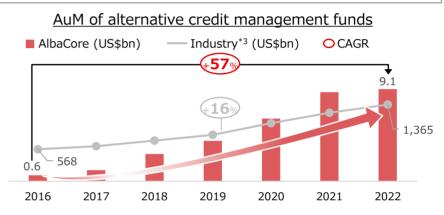
### Global (Unlisted infrastructure)

AuM growth rate of FSI unlisted infrastructure funds has been outperforming the industry-wide AuM growth rate



### Global (AlbaCore strategic partnership\*4)

Expect to acquire high-growth, complementary capability through the partnership



#### Domestic (strengthen capabilities for product offering )

No.1 in AM for individual investors in Japan by capturing customer needs. Strengthen the capabilities for institutional investors

Publicly offered equity investment Reorganization scheduled in Oct 2023 trust balance\*5 MU ():CAGR on balance basis (¥tn) MUKAM investments No.1 🚺 MUKAM\*6 Investment Trust Aggrenvestment Trus 11.3 Δ — B C Management (13%)Management aation Discretionary 10.8 investment (2%)Transfer Real estate Discretionary 8.8 investment management (6%) Specializing in Specializing in real estate 8.0 traditional AM management (1%)Mar 18 Mar 19 Mar 20 Mar 21 Mar 22 Mar 23

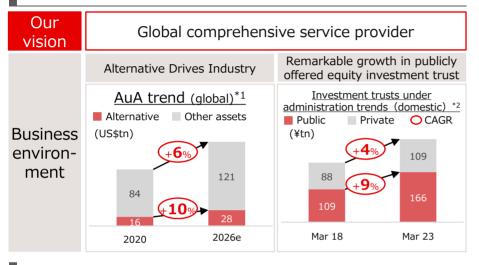
\*1 Source: MUFG arranged the data made by Boston Consulting Group \*2 Cash inflow between 2018 and 2021. Source: Boston Consulting Group \*3 Source: Pregin \*4 AlbaCore Capital Group (subject to the approval from relevant regulators) \*5 Excluding ETF \*6 Mitsubishi UFJ Kokusai Asset Management

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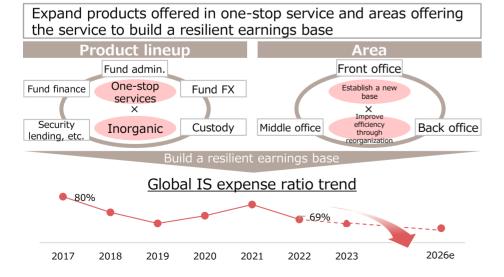
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# Key strategies (2) IS

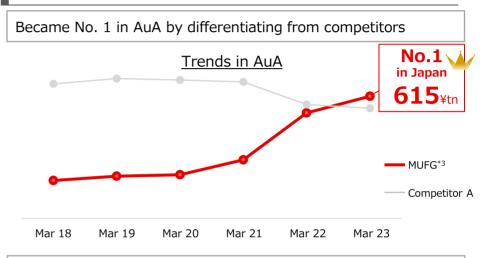
#### Our vision and business environment



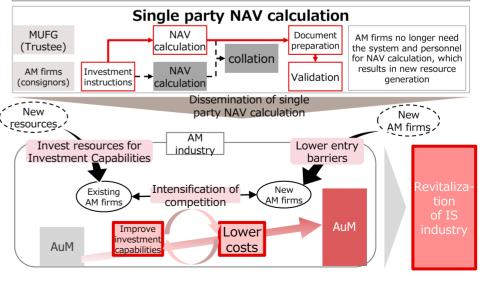
### Global (Enhancing one-stop services)



Domestic (Industry-leading AuA and differentiated services)



Contribute to development and expansion of AM industry overall by popularizing single party NAV calculation

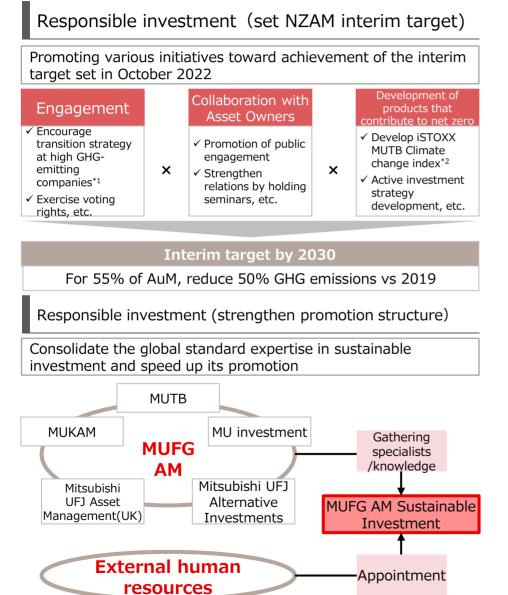


\*1: MUFG arranged the data made by Boston Consulting Group \*2 Source: The investment trusts association \*3 AuA in The Master Trust Bank of Japan

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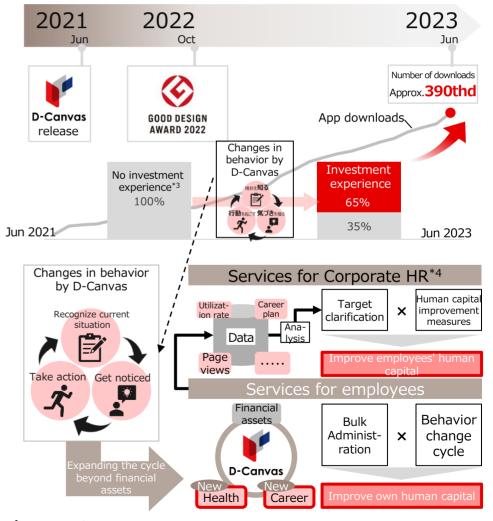
# Key strategies (3) ESG/(4) Digital strategy

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### Digital (D-Canvas)

In addition to expansion of the scope of asset formation, considering its utilization to improve human capital



\*1 Select top 1,000 GHG-emitting companies (representing at least 90% of the portfolio) and prioritize them for engagement

\*2 An index composed of the issues expected to have high returns among the companies having goals consistent with the Paris Agreement

\*3 Users who own capital protected products alone in corporate-type defined contribution pension plan as of May 2021 \*4 Human Resources

#### Disclaimer

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#### Definitions of figures used in this document

| Consolidated :<br>Non-consolidated : | Mitsubishi UFJ Financial Group (consolidated)<br>Simple sum of MUFG Bank (non-consolidated) and Mitsubishi UFJ Trust & Banking Corporation (non-consolidated) |                           |  |  |
|--------------------------------------|---|---------------------------|--|--|
| the Bank (consolidated) :            | MUFG Bank (consolidated)  | MUFG:                     | Mitsubishi UFJ Financial Group             |  |
| DS:                                  | Digital Service   | the Bank (BK):            | MUFG Bank                                  |  |
| R&C:                                 | Retail & Commercial Banking   | the Trust Bank (TB):      | Mitsubishi UFJ Trust & Banking Corporation |  |
| JCIB:                                | Japanese Corporate & Investment Banking   | the Securities HD (SCHD): | Mitsubishi UFJ Securities Holdings         |  |
| GCIB:                                | Global Corporate & Investment Banking   | MUMSS:                    | Mitsubishi UFJ Morgan Stanley Securities   |  |
| GCB:                                 | Global Commercial Banking   | MSMS:                     | Morgan Stanley MUFG Securities             |  |
| AM/IS:                               | Asset Management & Investor Services  | NICOS:                    | Mitsubishi UFJ NICOS                       |  |
|                                      |   | MUAH:                     | MUFG Americas Holdings Corporation         |  |
| MTBP:                                | Medium-Term Business Plan   | MUB:                      | MUFG Union Bank                            |  |
|                                      |   | KS:                       | Bank of Ayudhya (Krungsri, KS)             |  |
|                                      |   | Bank Danamon (BDI):       | Bank Danamon Indonesia                     |  |
|                                      |   | FSI:                      | First Sentier Investors                    |  |

All figures are on a managerial accounting basis.

Unless otherwise noted, foreign exchange rates are based on assumed rates determined for internal managerial accounting purposes.

- ROE : Calculated based on Risk Assets (R&C, JCIB, GCIB and GCB) or economic capital (AM/IS and Global Markets) Calculated based on net profits and excluding mid- to long-term foreign currency funding costs
- RWA: The finalized Basel III reforms basis. Managerial accounting basis. (Estimated figure)

