

MUFG Investors Day 2024

July 2024

Mitsubishi UFJ Financial Group, Inc.

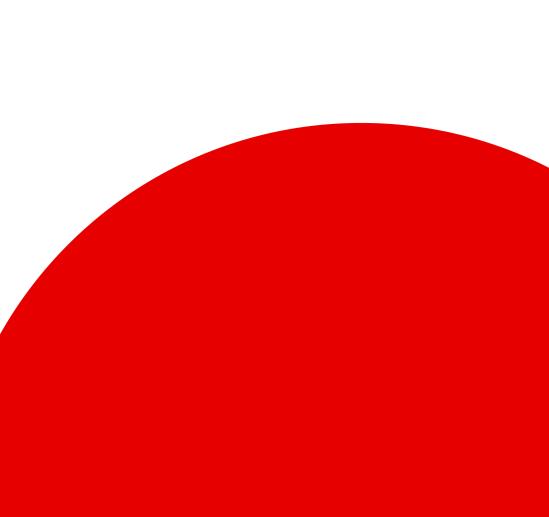


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Retail & Digital Business Group

Tadashi Yamamoto, Group Head

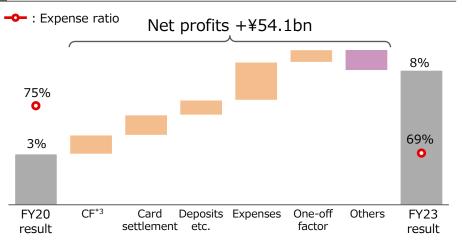


Review of the previous MTBP*1 (Former Digital Service Business Group)

Results

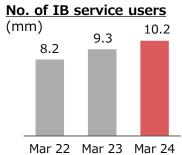
	FY23 results	vs Plan	vs FY20
Net operating profits (¥bn)	236.0	+20.2	+45.4
Expense ratio	69%	(2ppt)	(5ppt)
ROE	8%	+0.5ppt	+5ppt
RWA(¥tn)	9.8	+0.0	+0.2

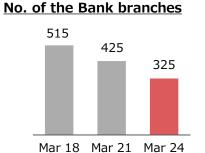
Changes in ROE*2



Achievements

- With progress of the customers' shift to online, IB service users*4 exceeded 10 million people
- Completed the branch network optimization and reduced the expense





Challenges

External Environment

- Negative interest rate normalization and improvement in value of deposits
- Rising needs for asset management across the society
- Competitors enhancement on digital customer touchpoints and acceleration of ecosystem building

Challenges

- Acquisition of new customers leveraging promotion, etc.
- Enhance product and service capability especially in credit cards and the online securities
- Insufficient collaboration and cross-selling between products and services

^{*1} Medium-term business plan *2 Before refinement of ROE by each business group (Reference: P.54) *3 Consumer Finance *4 6MAU(Monthly Active User): the number of customers who used Mitsubishi UFJ Direct (Internet banking for individual customers) in the last 6 months.



Overview of the current MTBP (Retail & Digital Business Group)

Basic policy

(Key strategies)

Purpose

Committed to supporting our customers' lives





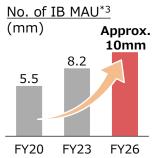
(KPIs)

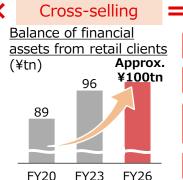
Vision

Expand "LTV*1×customer base"

"Acquisition of new customers, retention rate, and cross-selling" are the factors for maximizing LTV while further expanding the overwhelming customer base of 57 million*2

Acquisition of new customers, retention rate





= Further profits

Deposit interest income

Loan interest income

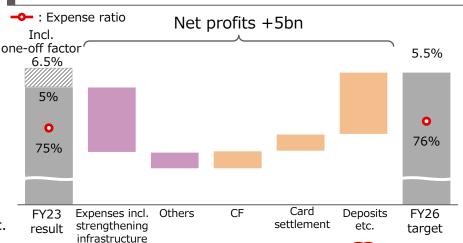
Fee incomes from asset management

Fee incomes from settlements etc.

Financial targets

	FY26 targets	vs FY23
Net operating profits (¥bn)	230.0	+30.0
Expense ratio	76%	+1ppt
ROE	5.5%	(1ppt)
RWA (¥tn)	9.3	+0.2

Path to achieve the ROE target*4



^{*1} Life Time Value *2 Simple sum of the number of individual customers of MUFG consolidated subsidiaries belonging to R&D business group

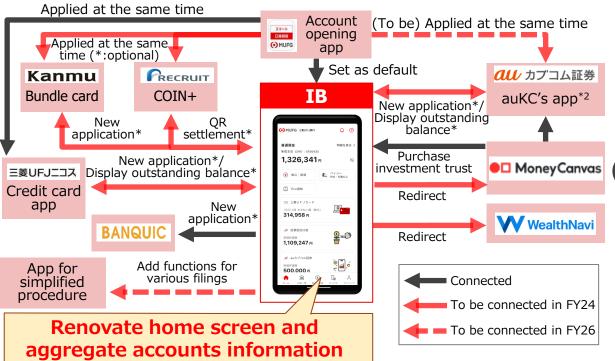
^{*3} The number of customers who used of Mitsubishi UFJ Direct in the last 1 month *4 After refinement of ROE by each business group (Reference: P.54)

CX*1 evolution through "Real x Remote x Digital" Growth strategy Domestic retail

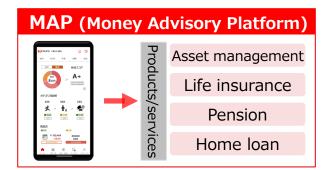
Phase 1 (to be launched in FY24)

Phase 2 (by FY26)

CX connected through IB



Tailored proposal based on data collected from connected products and services



- Developed with WealthNavi, which became an equity method affiliate following investment in March 2024
- Propose products from the wideranging lineup in line with the life events of individual customers

Real (face-to-face)

Open new branches at commercial facilities taking market trends and movement of people into account



Remote

450+ online consultation booths*3 will be available in FY24



Strategy for credit cards and strengthening infrastructure

Growth strategy

Domestic retail

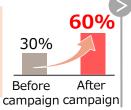
Phase 1 (to be launched in FY24)

Phase 2 (by FY26)

Bundle offers for opening accounts, credit cards and time deposits

✓ Carried out cashback campaign after interest rate normalization

Doubled the credit card issuance ratio when opening accounts*1



Account opening with a credit card issuance as a default

Waive credit card annual fee*2

Reward boost program

where reward points increase as the customer use MUFG services

✓ Plan to launch a new program that gives more rewards and convenience as customers uses MUFG's services

Recent result



The number of new applications was 160% year on year thanks to the 19% reward campaign for Mitsubishi UFJ Card

Guide to opening account through card app

Group-wide loyalty program

- Plan to release a program with group-wide reward points and granting of perks at the core
- ✓ A program where customers receive more rewards if they use more MUFG services for longer period as their life stage changes



"Connected" services of various companies through aggregation and MAP(p.6)

Establish MUFG's retail business as a standalone brand

Release

new payment app

- ✓ A new card app, which allows customers to use reward points for payment
- ✓ Points accumulated in the reward boost program can be used conveniently



Payment service app that combines external contents such as characters

- Apply from app to use mobile phone contactless payment
- Switch the app design to contents offered by partners and receive perks unique to the content

Pursue the fragmented fan requirements and acquire the customer base in the longtail





Online securities strategy

Growth strategy
Domestic retail

Phase 1

the

Bank

WealthNavi

Phase 2

Rebrand auKC

Considering to rename and incorporate "Mitsubishi UFJ" in order to expand business scale by enhancing collaboration with group companies

Respond to all sorts of needs with MUFG's collective strengths

- ✓ Alignment between MUFG entities corresponding to customers' needs including the face-to-face sales at the Bank to the online securities
- ✓ Refer customers to auKC for trading by themselves and to WealthNavi for discretionary investment

Recent achievement

Collaboration between MUMSS and auKC doubled the no. of referrals



FY21 22 23

The world's best execution system First time in Japan

✓ To offer SOR, stock order system by Morgan Stanley, to individual investors

Initiatives among the group

Start installment for investment trust using credit card

✓ To introduce investment trust installment using NICOS credit cards.
Enhance cross-selling among the group

System alignment e.g. auto sweep

- Auto sweep and investment balance visibility on the Bank's app enables to link seamlessly
- ✓ Enables to open bank account and brokerage account simultaneously

Integrated campaign for the collaboration among the group

- ✓ Refer customers to WealthNavi for discretionary investment
- ✓ Planning a joint NISA campaign among the group to respond to various needs.

Functions to identify prices and execute trading in multiple markets

Improves equity contract rate and pricing

Functions for algorithmic trading
Provide trading methods responding needs

MAP



Build MAP together with WealthNavi (p.6). Offer values not limited to online securities by recommending and offering a wide range of services other than asset management



Initiatives to acquire new customer base

Growth strategy Domestic retail

Acquire contacts with non-MUFG customers using BaaS*1



&BANK

The first BaaS application offered by a megabank providing general financial functions to external companies

- √ Flexible customization suited to companies' needs
- ✓ The Bank's 325 branches and approx. 5,500 ATMs are available
- ✓ Under discussion for the collaboration with over 100 companies and more than 10 have signed an MOU with MUFG



MUFG@Work, an initiative to acquire individuals at large corporates' workplace

Enhance relationship with employees leveraging the strong large corporate customer base

MUFG@Work

Adopt and customize the advanced initiative of MS

- Acquire brokerage accounts through stock compensation system currently becoming popular in Japan as a hook and nurture the customers to gain asset management business
- ✓ Have customer contacts early on and when they retire and become AFL layer customers, they can be directed to faceto-face services of the Bank, the Trust Bank, and MUMSS Employees of

Morgan Stanley

@Work Stock

compensation plan

Pension

Financial Education
Support for

benefits E*TRADE

Face to face consultation

Build relationship

with employees

Nurturing /

Widen touchpoints

stimulating needs

to the entire group

Maximize LTV

large corporates MUFG@Work

Stock compensation plan Pension

Financial Education

Support for benefits

(Asset management)

Face-to-face and remote consultation



Figures and achievements

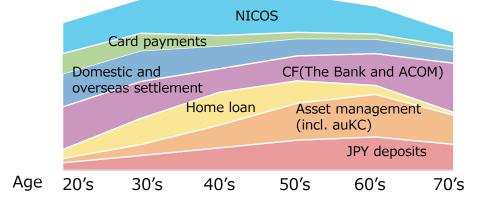
Growth strategy

Domestic retail

Image of LTV

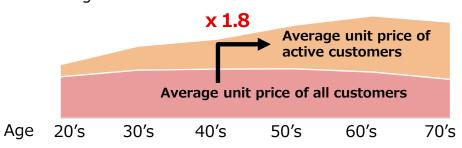
Changes of LTV(the case of account holders in their 20s)

It is important to consolidate various transactions at MUFG while products that significantly contributes to LTV differs by age

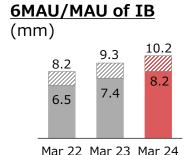


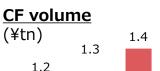
Comparison of average spending per customer

The importance of acquiring active accounts is clear since active customer spends 1.8x on average compared to the average of overall customers

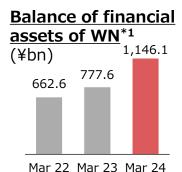


Recent achievements

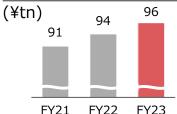




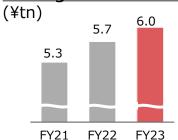




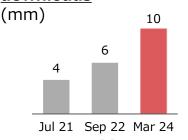
Balance of financial assets from retail clients



Issuing volume - NICOS



No. of VANDLE CARD downloads



Commercial Banking & Wealth Management Business Group

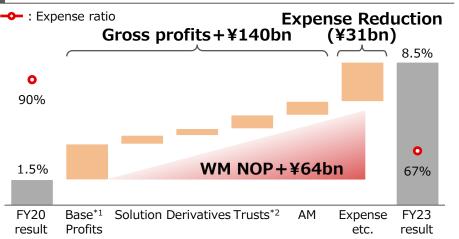
Yutaka Miyashita, Group Head

Review of the previous MTBP (Former R&C)

Results

	FY23 results	vs Plan	vs FY20
Net operating profits (¥bn)	224.6	+42.3	+170.8
Expense ratio	67%	(4ppt)	(23ppt)
ROE	8.5%	+2ppt	+7ppt
RWA (¥tn)	17.0	+0.1	+0.4

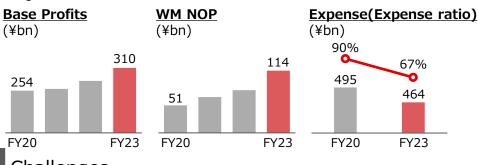
Changes in ROE



Achievements

- · Profit growth capturing interest hike
- Accomplishing the wealth management related profit plan
- Completing the cost structure reform

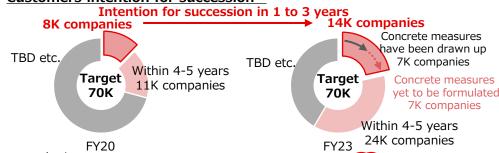
Major KPIs



Challenges

- Further creation of succession business chances via corporate x WM approach
- Improvement of BS profitability and risk/return that captures the changes in the environment
- Reinforcement of corporate infrastructure such as investment in human capital primarily in the front office area

<u>Customers intention for succession*3</u>





^{*3} Succession intention of owner companies subject to business which meet the certain requirement

Overview of the current MTBP (Commercial Banking & Wealth Management Business Group)

Basic policy

Vision of current MTBP Become a partner to support our customers' health and enriching their lives along with supporting Japan's social development & economic growth by recognizing environmental changes as opportunities

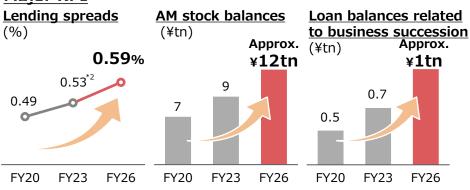
Improvement of BC profitability etc. in a

Key Strategies

1 Corporate	world where interest rates are positive
2 WM	Deepen and expand the scope of the business by enhancing the capability to offer solutions
3 Corporate	Raise the speed of solving issues related to business succession from the aspects of both corporate and individual customers

4 Infrastructure Strengthen human resources in the front office field and support sales through DX

Major KPI

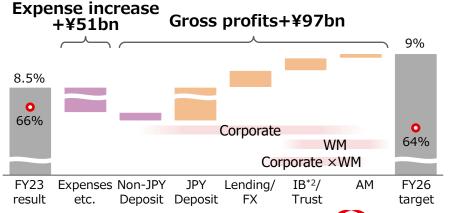


Financial targets

	FY26 targets	vs FY23
Net operating profits (¥bn)	250.0	+45.0
Expense ratio	64%	(2ppt)
ROE	9%	+0ppt
RWA (¥tn)	17.7	+1.1

Path to achieve the ROE target

-- : Expense ratio





Corporate business

Improving BS Profitability Social/Environment Industry innovation

Improvement of BS profitability

Deposits

Loans





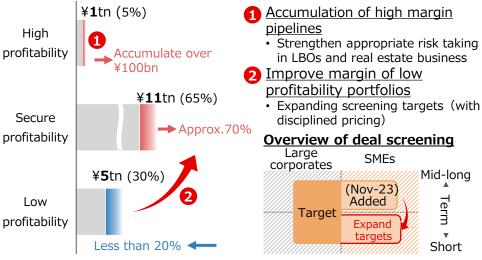
Raise awareness and enhance insights of employees who will engage in the business (training for strengthening deposit and loan business, etc.)

 Strengthen the ability to grasp the customers' actual situation by introducing new tools
 Acquire sticky deposits tied to commercial distribution

Corporate lending spreads +6bp

 Planning to improve the margin in low-margin portfolios by expanding the scope of screening in addition to working on the initiatives for high value-added loans such as LBOs

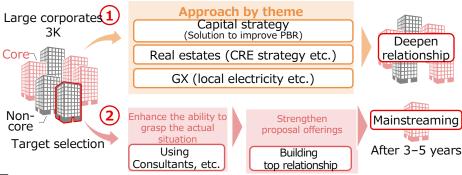
Portfolio for corporate loans (lending spreads/ balances)*1



Strategy for large corporate

Gross profits +¥15bn

- 1) Approach to core customers' issues by theme-based team up
- 2 Strengthening activities to obtain the potential core customers with all MUFG services



Initiatives for startups

Market cap. ¥20tn (vs FY23 approx. 3.0x)

- Support to improve customers' corporate value by making use of financial & non-financial functions as a whole MUFG
- Expecting to increase market cap of startups supported by MUFG to ¥20tn (FY26)



Deepen WM business and expand customer base

Growth Strategy
Leading AM center

Transformation Human capital

Asset management

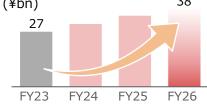
Stock balance of investment assets + ¥3tn

 Realize the accumulation of further profits in stock balance of investment assets by rigid goal based approach and deepen advisory business model through extending product lineup

Profits in stock balance of investment assets

(¥bn)

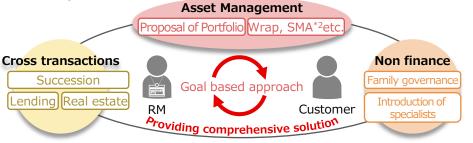
Transaction status (Bank)



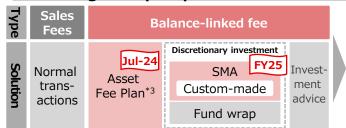


- Stimulating to develop relationship
 - Digital utilization

Advisory Business Model



Extending lineup of products and services



Extending the lineup in response to the various needs from customers

Further professionalization of human resources

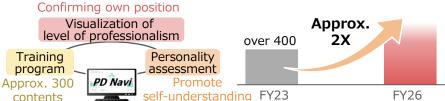
 Increase professionals who have knowledge and practical skills in WM area

Learning knowhow from MS

 Holding the session periodically to interact top FA*4 of MS

Nurturing human resource Career development Clarifying the definition of professionals, and building a development platform for future professionals(PD Navi)

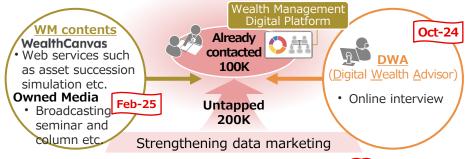
<u>Platform to nuture professionals</u> <u>Increase professionals</u>



WM Digital sales model

- Expanding touchpoints of untapped customers by increasing digital contents
- · Realizing the efficient approach based on data marketing

Expanding customer base through digital approach



- *1 Untapped or customers who have not yet met
 *2 Separately Managed Account, custom-made discretionary investment services
- *3 Services that allows portfolio to be reviewed flexibly (Type I Financial Instruments Business) *4 Financial advis



Expand Corporate × WM approach

Growth Strategy
Corporate × WM

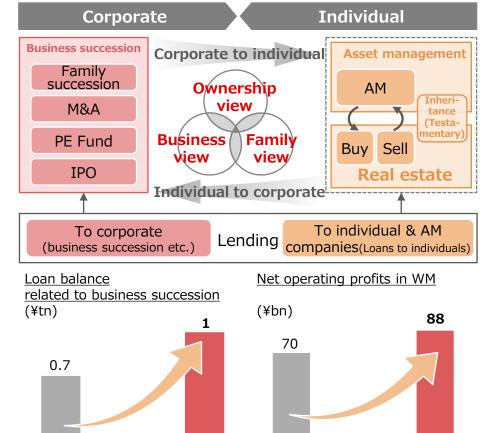
Growth Strategy
Leading AM center

Social/Environment
Aging population

Corporate × WM approach model

FY23

 Offer the group-based various solutions from the three views of ownership, management, and family from the aspects of both corporate and individual customers



FY26

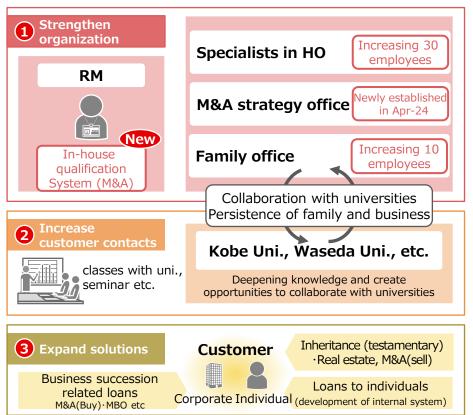
FY23

FY26

Strengthening organization of business succession

Loan balance related to business succession ¥1tn (vsFY23+¥0.3tn)

- Reinforce the human resource system for professionals of business and asset succession from both quantitative and qualitative aspects
- 2 Enhance customer contacts and access routes by forming forums leveraging academia
- Increase solutions corresponding to the customers diverse issues, etc.
- →Expand Corporate × WM approach to solve issues of business succession

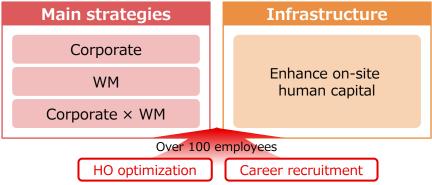


Reinforcement of corporate infrastructure

Human capital

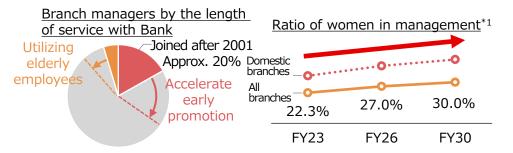
Human resource allocation to the front office area

 Raise human resources through functional reorganization of the HO and allocate them to the main strategic fields (more than +100 employees)



Vitalize the frontline and improve quality for human capital

- Early promotion to branch managers unconstrained by precedents, promotion of elderly employees and DEI (improve the ratio of women in management)
- Strengthen the ability to grasp the actual status of human resource development while maintaining the focus on OJT to improve on-site competitiveness (training for strengthening sales capabilities, short-term study abroad programs, etc.)



Transformation Human capital

Transformation

Agility transformation

Transformation

AI/data infrastructure

Strengthen corporate infrastructure

НО

Reporting of targets

Transformation of corporate culture

Autonomous branch management

- Each branch prepares the management policy reflecting the characteristics of the region and the market, and report the target based on the policy
- Realize a system where employees autonomically implement strategies with agility

Social contribution activities /MUFG SOUL

Discussion for role model

 Each branch contributes to perpetual development and growth of customers and societies



▲ Kanie branch/ Planting activity

▲ Azabu branch/ ▲ Ka Festival support Plant s role models with experie

A branch

Holding discussion meetings with various role models with experience in balancing work with child-rearing, working at other companies, etc.

Promote the spread of diversity including career goals

System infrastructure

(Sales support with DX and upgrade of CRM)

Improve the capability to make proposals and strengthen organizational collaboration through deepening of data utilization based on upgrade of CRM for providing further support to sales activities

Improve data skill

- Integrate scattered customer information
- Provide customer-related news

Improve proposal skill

 Provide recommendations and proposals based on customer data to employees in charge of the customers

Improve coordination skill

- Visualize projects and PDCA using Tableau
- Functions to automatically notify HO and internal information sharing







Japanese Corporate & Investment Banking Business Group

Seiichiro Akita, Group Head

Introduction

Grow industries and businesses with customers and create new business opportunities toward solving social issues

- Under its universal vision of "Leading the growth of Japanese economy together with customers, who are our partners," JCIB will respond to the increasingly complex social issues and management issues and will partner its customers working on expanding their business domains and transforming the industrial structure.
- We will demonstrate MUFG's comprehensive strength and offer wide variety of solutions to nurture new industries and business together with customers, contribute to solving social issues, and create new business opportunities.

Drive forward MUFG by reversing the impact of non-JPY deposits and continuing to achieve double-digit ROE

- Continuing from the previous MTBP, we will promote pricing awareness reform, spread strategic pricing operations centered on appropriate returns, and optimize balance sheet management in line with the changes in interest rate environment so as to strengthen the balance sheet of the business group.
- Further, we will enhance earning power by strengthening real estate and origination of various solutions, through joint value creation with customers, and by investing RWA, generated by reducing equity holdings, in these highly profitable transactions.
- Despite the anticipated decline in non-JPY deposits interest income based on the macroeconomic scenario, we will drive forward the growth of MUFG as a business group that stably achieves doubledigit ROE.

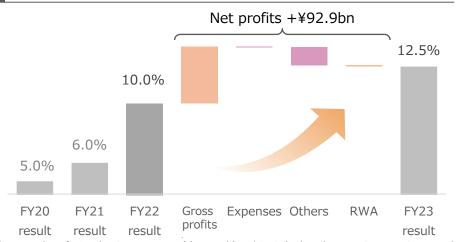


Review of the previous MTBP

Results

	FY23 results	vs Plan	vs FY20
Net operating profits (¥bn)	544.8	+85.1	+307.6
Expense ratio	36%	(4ppt)	(21ppt)
ROE	12.5%	+1.5ppt	+7.5ppt
RWA (¥tn)	32.7	(0.4)	(1.6)

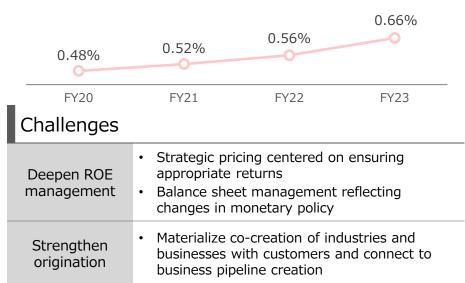
Changes in ROE



Achievements

Establishment of ROE- oriented business model	 Considerable progress in profitability achievement activities Reduction of equity holdings more than ¥500 bn, which exceeded the initial target Increased risk-taking with high-profitability assets
New challenges for sustainable growth	 Work on customer engagement at a full-scale for green transition ("MUFG Transition Whitepaper" etc.) Building foundation for co-creation by industries and businesses, also leveraging equity

■ Improvement of lending spreads (JPY and Non-JPY)*1,2,3



^{*1} Results of JCIB business group (the Bank)
*2 Calculated as net interest income / average loan balance



^{*3} Including mezzanine finance such as subordinated loans and preferred shares

Overview of the current MTBP

Lead the growth and development of

Approach for the co-creation of value

co-creation of industries and businesses

Leverage AI and data infrastructure

Explore business opportunities through

Strengthen human resource

Basic policy

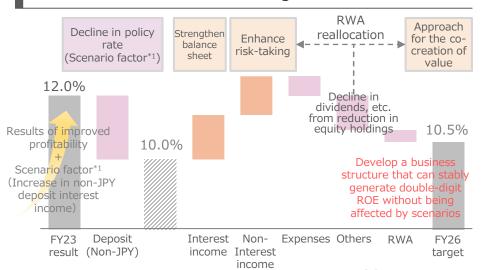
Universal

view	the Japa	nese economy together with customers, who are our partners
Vision in the MTBP	business nurture r • Lead MU achieves	se to customers working on expansion of domains in response to social issues and new industries and businesses FG as a business group that stably double-digit ROE by making the balance ore resilient and strengthening origination
	Strengthen balance	Strategic pricing/Balance sheet management Build a resilient balance sheet that can withstand the changes in the environment
	sheet	Reduction of equity holdings Reallocate to high-profitability, high-growth fields
Key strategies	Strengthen	Enhance risk taking Create high-profitability projects with risk-taking as a starting point

Financial targets

	FY26 targets	vs FY23
Net operating profits (¥bn)	515.0	+0
Expense ratio	41%	+1ppt
ROE	10.5%	(1.5ppt)
RWA (¥tn)	33.0	+0.9

Path to achieve the ROE target



development

origination

Trans-

formation

Strengthen balance sheet

Improving BS Profitability

Strategic pricing/Balance sheet management

Strategic pricing centered on ensuring appropriate returns



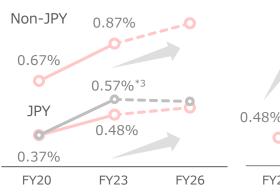
Switch to optimum balance sheet management reflecting changes in interest rates

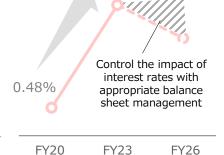
Strengthen balance sheet profitability eventually to maximize ROE

■ Lending spreads *1,2

■ Deposit spreads (Non-JPY)*1,2

1.50%





Reduction of equity holdings*4

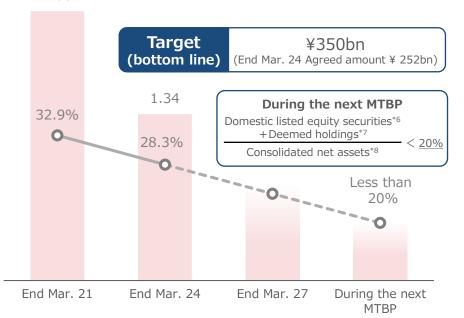
- ¥350bn is set as a bottom line target for the current MTBP and aim to achieve equity holdings below 20% of total assets during the next MTBP
- Raising the target will be considered depending on the progress of the sales

Domestic equity (Acquisition price)*5

Domestic equity (Market price)/ Consolidated net assets

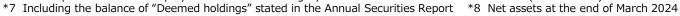
(¥tn)

1 86



^{*1} Results of JCIB business group (the Bank)
*2 Calculated as net interest income / average loan (deposit) balance

^{*6} Market price of domestic equity securities in the category of "other securities" with market value (consolidated)





^{*3} Including mezzanine finance such as subordinated loans and preferred shares *4 Sum of the Bank and the Trust Bank

^{*5} Acquisition price of domestic equity securities in the category of "other securities" with market value (consolidated)

Strengthen origination (Enhance risk-taking)

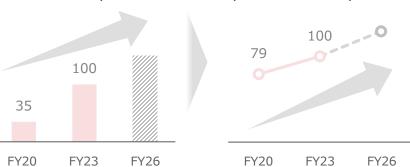
Promote value chain in real estate

■ Strengthen value chain in real estate

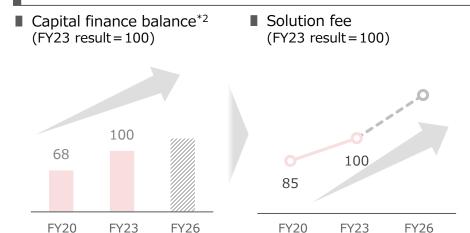
Enhance risk-taking capability during market downturns towards building a business model that will not be affected by market cycles



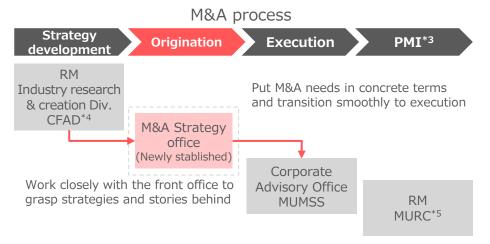
■ NRL balance in the real estate field (FY23 result=100)

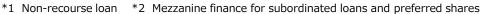


Strengthen solution business



■ Establishment of M&A Strategy office





^{*3} Post Merger Integration *4 Corporate Finance & Strategic Advisory Div. *5 Mitsubishi UFJ Research & Consulting

■ Fee income from real

estate brokerage

(FY23 result = 100)



Global Markets R&D **GCIB** AM/IS

Strengthen origination (Approach for the co-creation of value)

New business

Growth Strategy GX value chain

Approach for the co-creation of value

Capture the expansion of customers' business domains and nurture new industries and businesses together with them. Create new business opportunities for MUFG

Sector





























Resource Materials Energy

companies

Automotive

Transport A Logistics

machinery

Electrical Telcom Media Construction

estate ceutical

Research & Advocacy

Engagement

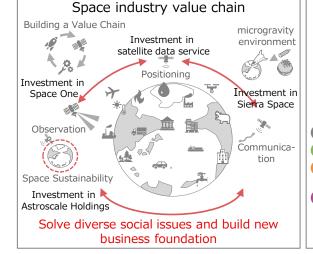
Business co-creation / development (Value chain perspective) (incl. investment)

Approach for the co-creation of value

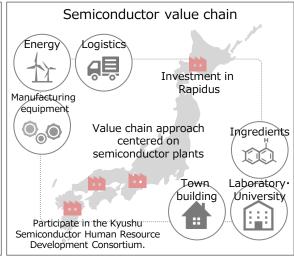
Origination

Acquisition of business opportunities

Domain (Example)









Transformation

Transformation
Human capital

Transformation

AI / data infrastructure

Strengthen human resource development

Lead the growth and development of the Japanese economy together with customers, who are our partners

Deep understanding of customers and world-view of the industry



Passion, ownership, and standards as professional



■ Teaching expert program

Develop thinking skills through practical brain storming sessions and improve insights and networking to strengthen individual capabilities

Examples of lecture themes:

"Future and strategic thinking, banker's world-view"

"Building an affluent society"

"Creating a sustainable market"

Target person

Approx. **300**



■ Chicago×MUFG Rising Talent Program

Participating an innovation program at the University of Chicago along with corporate customers

Approx. 50

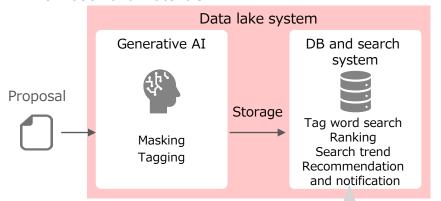


"NEXT" experience-based training in new fields
 Experience cutting-edge initiatives in new fields
 (GX, space, sports, and food)

Approx. 500

Leverage AI and data infrastructure

■ Promote efficient utilization through creation of data lake of information and materials



Prospects also for document drafting function in the future

Strengthen internal and external dissemination

 Actively utilize new media and accelerate the spread of the new corporate culture



External dissemination leveraging ads



Create a concept movie for spreading internal culture



Global Commercial Banking Business Group

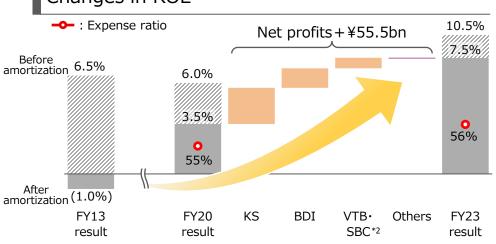
Yasushi Itagaki, Group Head

Review of the previous MTBP

Results

	FY23 results	vs Plan	vs FY20
Net operating profits (¥bn)	242.2	+11.9	+34.5
Expense ratio	56%	(1ppt)	+1ppt
ROE	7.5%	+0.5ppt	+4.0ppt
RWA(¥tn)	10.6	(0.4)	+1.3

Changes in ROE*1



Achievements

Overall

• NOP up by 17% and ROE up by 4ppt

PB*3 strategy

- Stable organic growth in line with each country's growth
- Acceleration of the inorganic growth strategy*4

Digital strategy

- Launch of the Asia x Digital strategy
- Investment in two digital finance companies*5

Challenges

PB strategy

 Further collaboration among MUFG, PBs, and investees

Digital strategy, Raising investees' corporate value and appropriate business management (PMI)

- India strategy
- Establishment of a new digital finance platform
- Entry into new growth markets

^{*1} Hatched area represents amortization of goodwill and intangible assets *2 VietinBank and Security Bank. *3 Partner Bank *4 Acquisition of SHBank Finance Company Ltd., Krungsri Capital Securities, HC Consumer Finance Philippines, Inc., PT Home Credit Indonesia, and PT Mandala Multifinance



Overview of the current MTBP

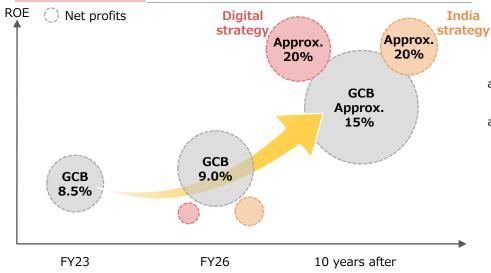
Basic policy

Vision

- Contribute to MUFG's overall profit by growing the existing portfolio
- · Establish a digital finance platform

Key Strategies

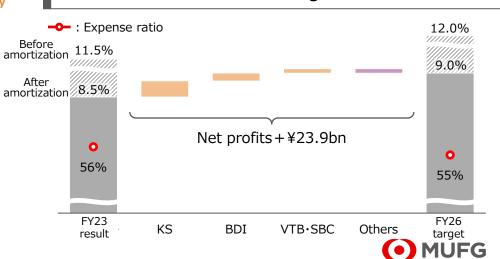
Support each PB's strategies	Enhance the conventional finance platform
Asia x Digital strategy	Establish a digital finance platform
India strategy	 Further strengthen our business platform in fast-growing India
PMI strategy	 Boost corporate value by creating synergies and strengthening corporate management



Financial Targets

	FY26 targets	vs FY23
Net operating profits (¥bn)	350.0	+95.0
Expense ratio	55%	(0ppt)
ROE	9.0%	+0.5ppt
RWA(¥tn)	8.5	+1.1

Path to achieve the ROE target



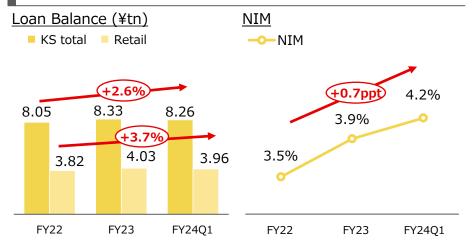
Krungsri (Bank of Ayudhya)

Growth Strategy
APAC business

Latest Financial Results*1

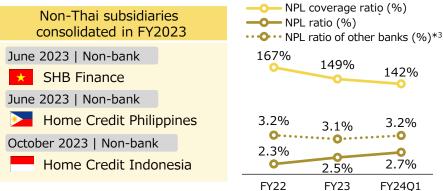
(¥bn) (THB1=¥4.13)	FY23	YoY*2	FY24Q1	vs FY23Q1
Gross profits	573.8	+93.0	159.1	+35.0
Expenses	255.3	+44.6	68.4	+13.4
NOP	318.4	+48.4	90.6	+21.6
Credit costs	147.0	+37.0	50.6	+26.7
Net profits	135.9	+9.1	31.1	(4.6)
Loan end balance (¥tn)	8.3	+0.2	8.2	+0.1

Loan balance on increasing trend, NIM also rising



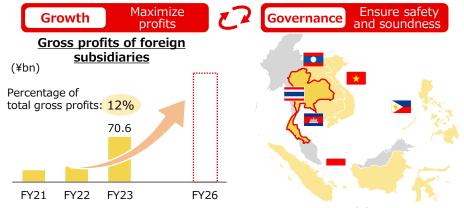
Credit costs rising, but NPL ratio maintains at a low level

 Consolidating foreign subsidiaries led to an increase in credit costs, but the NPL ratio continues to be at low levels



Reinforcing the business platform and profits through non-Thai subsidiaries (PMI of Investees)

 A new unit to manage foreign subsidiaries was established in January 2024



^{*1} Financial results as disclosed in KS's financial report based on Thai GAAP *2 Excluding the impact from sale of shares in affiliate in FY2022



^{*3} Average of Bangkok Bank, Siam Commercial Bank, Krungthai Bank, and Kasikorn Bank

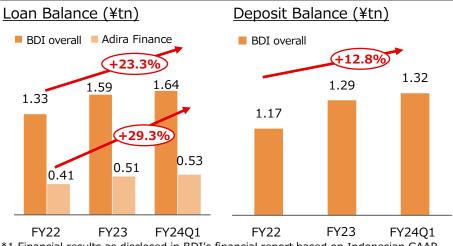
Bank Danamon

Growth Strategy APAC business

Latest Financial Results*1

(¥bn) (IDR1=¥0.0092)	FY23	YoY	FY24Q1	vs FY23Q1
Gross profits	167.4	+11.6	43.5	+3.1
Expenses	91.6	+6.8	22.7	+0.5
NOP	75.8	+4.8	20.8	+2.6
Credit costs	33.9	+3.5	11.0	+2.8
Net profits	32.2	+1.8	7.6	+0.1
Loan end balance (¥tn)	1.5	+0.2	1.6	+0.2

Loans continue to grow, deposits also increasing steadily

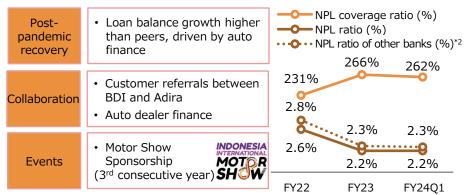


*1 Financial results as disclosed in BDI's financial report based on Indonesian GAAP

*2 Average of 6 banks: CIMB Niaga, BTPN, Maybank, Permata, OCBC, and Panin

Concentrating on auto business lead to loan growth, while NPL ratio remains low

Auto Finance Initiatives



Stronger cooperation among group companies (PMI)

Integrated group operations

Increased cooperation between entities, including new investees

 Cross-selling of Adira and Home Credit products

Financing support from MUFG and BDI

 Expense reduction through overhaul of the Group-wide purchasing strategy

Stronger cooperation between PBs, etc.





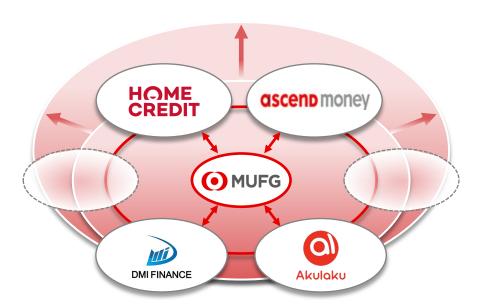
Asia x Digital(1)

Growth Strategy
APAC business

- Accelerate strategic investments in the rapidly expanding digital area in Asia
- Establish a new digital finance platform by facilitating connections among investees

Establish a new digital platform

Become ASEAN's No.1 digital finance group in 10 years



: MUFG's economic sphere



: Connections between MUFG's, investees', and other economic spheres

: Future investees



Discover Partners (Strategic Investment)

- Identification of high-quality partners through accumulation of expertise in digital related investment
- · Enhancement of brand recognition as a strategic investor in Asia

Representative strategic investments to date

Lending linked to customers' actual trade flows

DMI Finance

Lending that takes advantage of tech capabilities

· Home Credit

Akulaku

Payment services widely used in daily lifestyles

Ascend Money

P.32

2

Enhance Growth (MODE1)

P.33

- Support investees' growth through MUFG's value proposition
- Provide opportunities for investees to mutually make use of their strengths



Asia x Digital(2) ① Discover Partners(Strategic Investment)



Growth Strategy APAC business

Social/Environment Access to finance

About Ascend Money

Thailand's largest digital payment provider, established in 2013

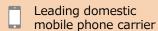
- A core financial subsidiary of the CP Group, Thailand's largest conglomerate
- Widespread use by consumers through the True Money brand, with the top market share in the country
- 30 million yearly active users



Widespread mainly in the CP Group's economic sphere



Retail stores (convenience stores, supermarkets, etc.)



Overview and Aim of Investment

Completed investing around JPY30.6Bn in June 2024

Capitalize on the growth of the digital finance area Seek opportunities for collaboration between MUFG and Krungsri





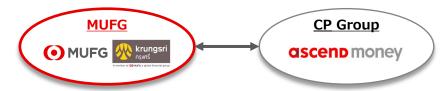
ascend money



Future Efforts

Create opportunities for business collaborations with potential for

· Create opportunities for business collaboration with potential for expansion by strengthening relationships with Ascend Money and the CP Group



Participate in the ecosystem MUFG will build with investees

Strategic business collaboration (joint product development, etc.)

Share expertise in digital technology

Contribute to Efforts for Financial Inclusion

of digital lending borrowers (FY2026) 14 million





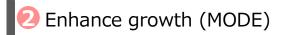


ascend money

Expand access to financial services through digital finance service providers

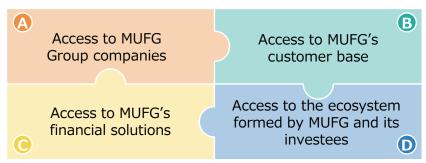
Asia x Digital(3), India Strategy

Growth Strategy
APAC business



MUFG's value proposition: Access to 4 sources

 Provide the MUFG Group's added value and support investees' growth from multiple angles



Provide opportunities to connect investees together

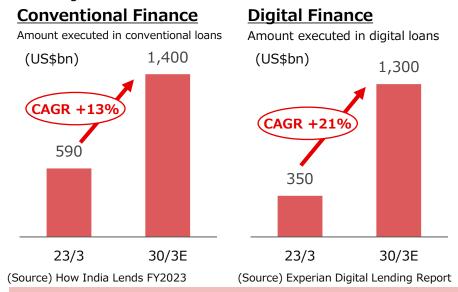
- Focus on creating synergies between MUFG and its investees and between investees
- Create opportunities for accumulating digital expertise



India Strategy

Conventional finance and digital finance

 Conventional lending to SMEs and retail customers is expected to continue seeing strong growth in addition to digital finance.
 Continue to explore opportunities to invest in both conventional and digital finance



Investment in DMI Finance



- Capitalize on the growth of the digital finance market by making a strategic investment in DMI Finance, which provides digital loans
- The investment was completed in April 2023



Global Corporate & Investment Banking Business Group

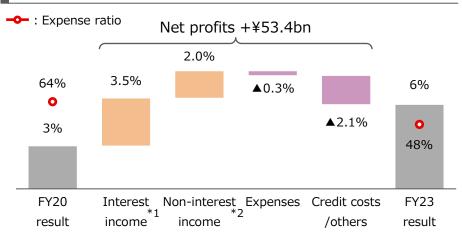
Fumitaka Nakahama, Group Head

Review of the previous MTBP

Results

	FY23 results	vs Plan	vs FY20
Net operating profits (¥bn)	304.5	+52.8	+158.4
Expense ratio	48%	(4ppt)	(17ppt)
ROE	6%	(1.5ppt)	+3ppt
RWA (¥tn)	21.8	(3.0)	(0.6)

Changes in ROE



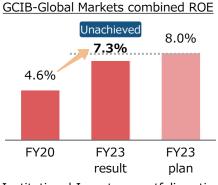
Achievements / Challenges



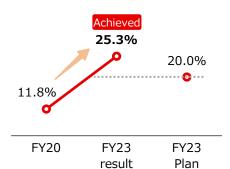
- Steady progress of BSO initiatives*3
- Institutional Investors portfolio expansion
- Uplift in project finance fee
- Cross-selling increased mainly in FX and derivatives

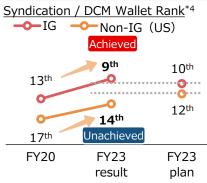
Challenges

- Further elevate MUFG's competitiveness / status in debt business
- Strengthen risk management

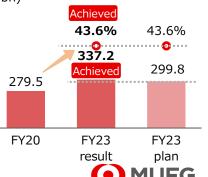








Non-interest income (ratio/amount) (¥bn)



^{*1} Loan income (excl. mid-to-long-term Non-JPY funding costs)+deposit income *2 Fee+FX+derivatives+securities business profits, etc.

*3 Balance Sheet Optimization *4 Calendar year basis

Overview of the current MTBP

Strategic Direction

Mid-to-long-term Vision

Vision

To become <u>a Leading Global Debt House</u> by evolving our business platform to steadily achieve double-digit ROE

Key strategies



GCIB-Global Markets

FY23

FY26

7.8%*2 8.3%

combined ROE

3.0%

FY20



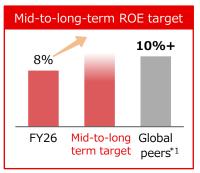
Lending Spread*3

1.56%

FY23

1.15%

FY20



Syndication / DCM

Non-IG (Global) Defend

15th

FY23

Wallet Rank*4

—IG

13th

19th

FY20

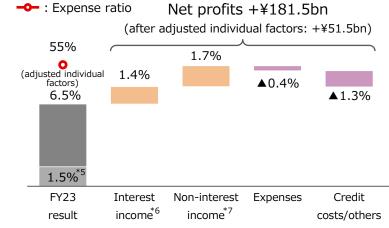
1.63%

FY26

Financial Targets

	FY26 targets	vs FY23
Net operating profits (¥bn)	380.0	+95.0
Expense ratio	49%	(6ppt)
ROE	8%	+6.5ppt
RWA(¥tn)	26.4	+1.6

Path to Achieve the ROE target



^{*1} Benchmark foreign banks that have strengths in debt business (product coverage/status), and similarities in financial aspects (revenue scale and structure) to MUFG

FY26

10th

10th

Expand

Share

^{*2} Adjusted individual factors *3 Excl. mid-to long-term Non-JPY funding costs *4 Calendar year basis *5 Refined cost allocation incl. mid-to-long-term Non-JPY funding costs and headquarter costs (FY23 ROE before the refinement: 6%) *6 Loan income (incl. mid-to-long-term Non-JPY funding costs)+deposit income *7 Fee+FX+ derivatives+securities business profits, etc.



8%

49%

0

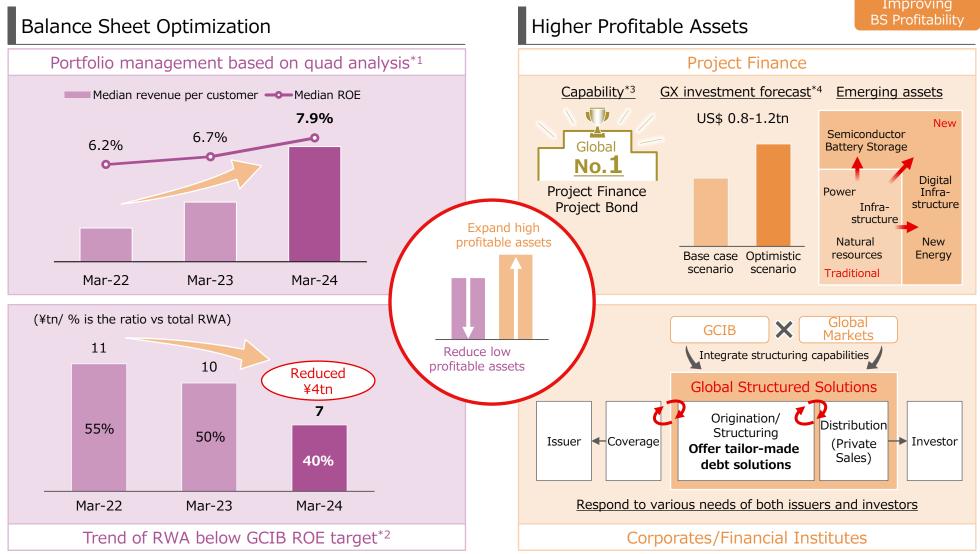
FY26 target

Global Markets R&D CWM **JCIB** AM/IS

Evolve debt business (strengthen BS profitability)

Growth Strategy CIB-GM integration

Improving BS Profitability



^{*1} Quad analysis divided by portfolio ROE and revenue median. ROE is based on managerial basis *2 Total RWA of assets below GCIB FY23 ROE target. Managerial basis *3 FY23 (Source) PFI *4 Total amount of public and private investment expected by 2030 as a result of Infrastructure Investment and Jobs Act (IIJA) and the Inflation Reduction Act (IRA). (Source, 2022/12) BCG Executive Perspectives



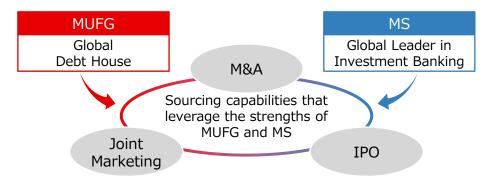
Evolve debt business (leverage our partnerships)

Social/Environment

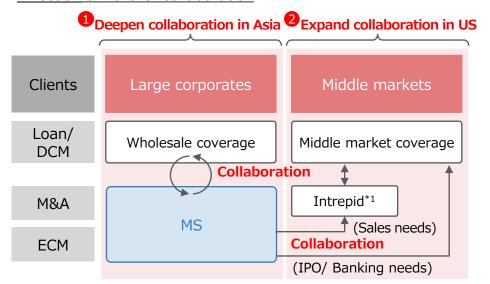
Carbon neutrality



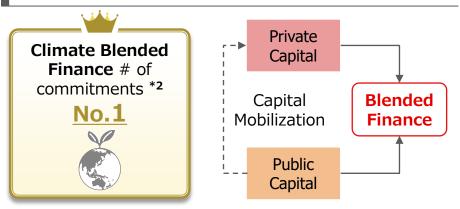
MUFG-MS Collaboration in the Primary Business



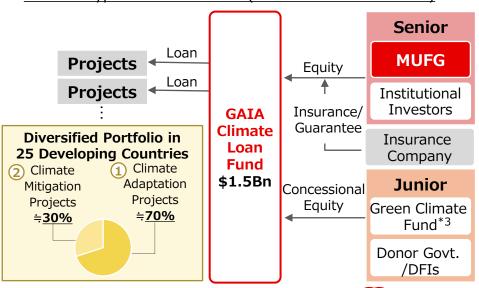
Direction on further collaboration



Blended Finance (Public/Private Partnership)



Portfolio-type Blended Finance (GAIA Climate Loan Fund)



^{*1} US-based M&A advisory firm for SMEs. MUFG subsidiary *2 (Source) Convergence "State of Blended Finance 2023", October 2023 *3 GCF is a climate finance vehicle serving the Financial Mechanism of the UNFCCC and the Paris Agreement.



GCIB Global Markets R&D **CWM JCIB** AM/IS

Enhance the profitability of global platform

Single-leadership for the Americas and EMEA **Growth Strategy Americas EMEA** Asia Leading AM center APAC business Diversification of O&D utilizing Expand business into the areas with Deepen the client relationships funds in the infra debt field competitive advantage and and enhance the profitability of (collaboration with AM/IS enhance the risk management balance sheet business group) Strategies based on Expand sponsor/ Middle Boost profitability of regional platform the regional traits market business through business transformation Build highly profitable and diversified portfolio **NOP Growth NOP Growth NOP Growth** FY20 FY23 FY20 FY23 FY26 FY26 FY20 FY23 FY26 Dynamic Budgeting **Tokyo Headquarter (control tower)** Agile resource reallocation in response to environmental changes to steadily achieve financial target Agile resource reallocation Strengthen HO **(4)** IT·MIS*1 Finance Operations functions Advisory team to make suggestions Strengthen development Standardize business processes to financial strategies / challenges Cross-regional functions capabilities and data governance to support global Optimize global talent by forming cross-regional teams and assignment of the right talents



operation

Global Markets Business Group

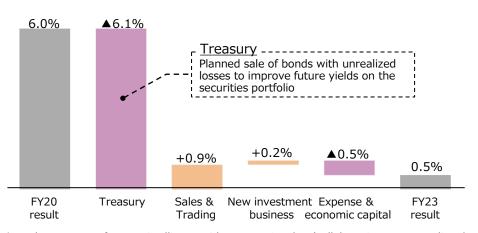
Hiroyuki Seki, Group Head

Review of the previous MTBP

Results

	FY23 results	vs Plan	vs FY20
Net operating profits (¥bn)	27.5	(98.1)	(306.6)
Expense ratio	90%	+23ppt	+48ppt
ROE	0.5%	(1.5ppt)	(5.5ppt)
Economic capital (¥tn)	4.4	+0.0	(0.8)

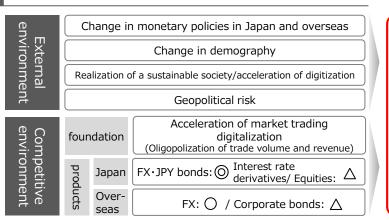
Changes in ROE



Achievements & Challenges

Sales & Trading **Treasury and others** Achieve-Kept the deterioration in Achieved record profit in FY22, unrealized P/L and gained driving forward overall profits financial income by utilizing of the business segment hedging tools and replacing Alliance 2.0*1 started with HTM*2 Further enhancement of Make progress in building a Challenges portfolio soundness framework that is neutral from the perspectives of Strengthen JPY BS business group and entity management Further strengthen capability √ Contribute to making Japan a to respond to a world with leading AM center (strengthen positive interest rates fund management)

Recognition of the business environment for the current MTBP

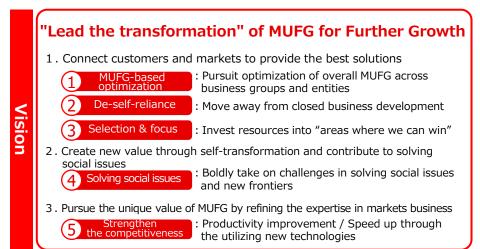


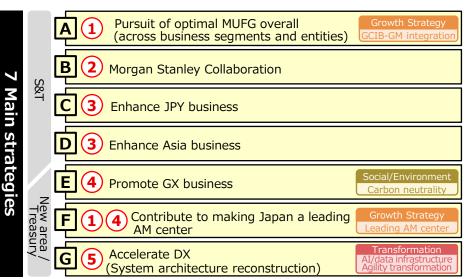
Formulation of basic policy for the current MTBP

s)

Overview of the current MTBP

Basic policy

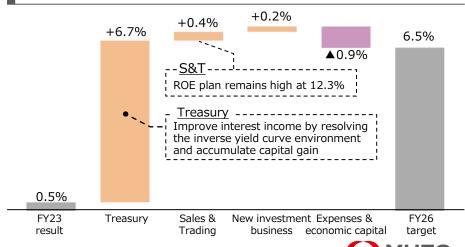




Financial targets*1

	FY26 targets	vs FY23
Net operating profits (¥bn)	300.0	+275.0
Expense ratio	49%	(41ppt)
ROE	6.5%	+6.5ppt
Economic capital (¥tn)	4.3	(0.1)

Path to achieve the ROE target*1



Sales & Trading Business

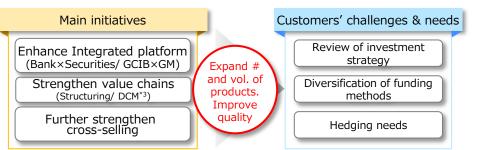
¥551.0bn *1 (vs FY23:+¥34.5bn)*2



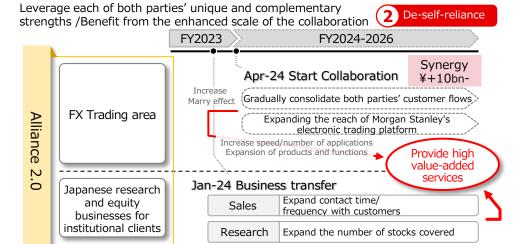


Make progress in building a framework that is neutral from the perspectives of business group and entity to respond to diverse needs of foreign institutional investors and corporates

MUFG-based optimization



B Morgan Stanley Collaboration



C Enhance JPY business

¥106.5bn *1 (vs FY23:+¥19.8bn)

Selection & focus

Strengthen offering of various solutions and internal framework to respond to a world with positive interest rates

Main initiatives

Customers' challenges & needs

Expand product lineups

Prepare for inflation risks,

Further support for branches.
Promote improvement in knowledge of interest rates

/Enhance pricing

Enhance JPY interest rate solutions capability

Prepare for inflation risks restrictions in resources, and interest rate hikes

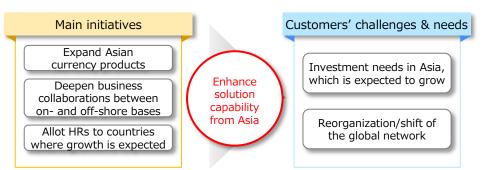
Review of financial strategies and funding

D Enhance Asia business

¥126.2bn *1 (vs FY23:+¥13bn)

Leverage the strengths of our Asia network and expand customer base and business area

3 Selection & focus

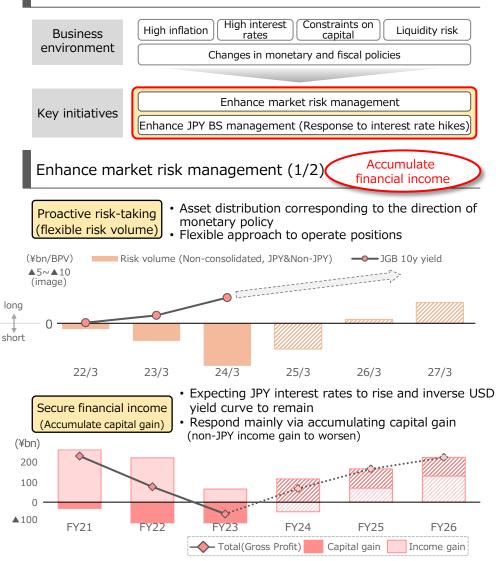


*1 FY26 plan (Gross profits before allocating among business segments, managerial accounts). Gross profit of S&T: ¥551.0bn ≠ Total of A to D (duplication and figures other than A to D are included) *2 vs FY23 +¥34.5bn ≠ Total of A to D (duplication and figures other than A to D are included) *3 Debt Capital Markets



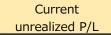
Treasury operations

Business environment and Key initiatives

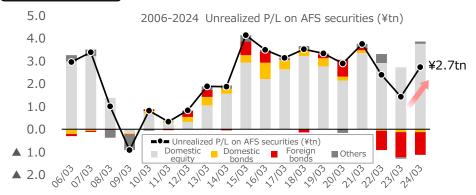


Enhance market risk management (2/2)

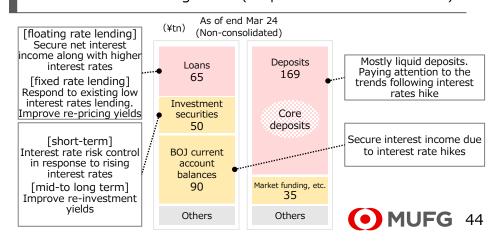
Promote soundness in portfolio (control deterioration in unrealized P/L)



- Unrealized gains on AFS increased by flexible position management, etc. (+¥1tn YoY)
- Control unrealized P/L
- Proactive use of hedging tools (bear type funds, etc.)
- Utilize HTM accounts

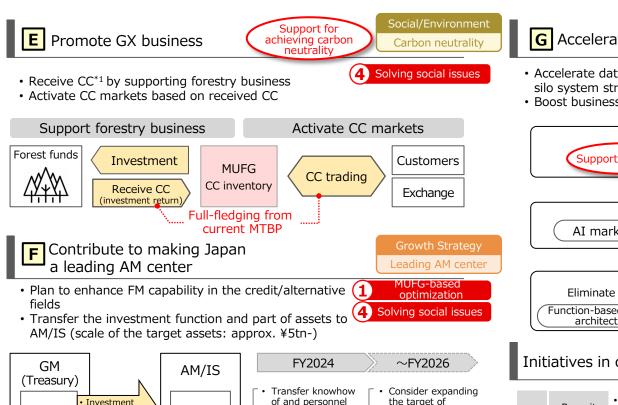


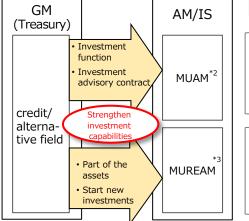
Enhance JPY BS management (Response to interest rate hikes)



Global Markets R&D CWM **JCIB GCIB** AM/IS

Initiatives in new business area





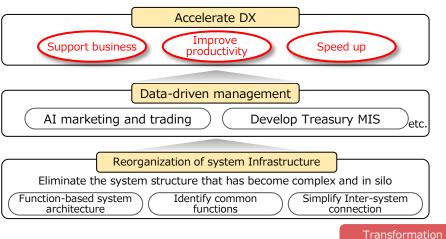
- of and personnel specialized in FM including CLO
- Develop investment advisory framework
- · Transfer domestic private real estate
- funds, etc. · Start investment in MURFAM funds

- the target of investment advisory
- Consider expanding from investment advisory to discretionary investment
- Continue transferring some assets
- · Accumulate new investments

G Accelerate DX (System architecture reconstruction)

Transformation AI/data infrastructure Agility transformation

- · Accelerate data-driven management by eliminating complicated and in silo system structures Strengthen the competitiveness
- · Boost business, increase productivity and speed



Initiatives in other areas

Human capital

	Recruit	 Active promotion of recruitment and internships at Global Markets (bank and securities integrated)
HRs	Training	 Activate HRs exchange among business entities Enhance human skills (mentoring / coaching, etc.)
	Treatment	 Improve compensation for specialists and optimize staffing (S&T, quants, etc.)
	DEI	 Promote women employees' active participation (establish new women employees network, etc.) Rotation of overseas local staffs to domestic divisions
		Discuss to improve the efficiency of middle back functions

Discuss to improve the efficiency of middle-back functions Infrastructure (global reorganization, etc.)

Asset Management & Investor Services Business Group

Takafumi Ihara, Group Head

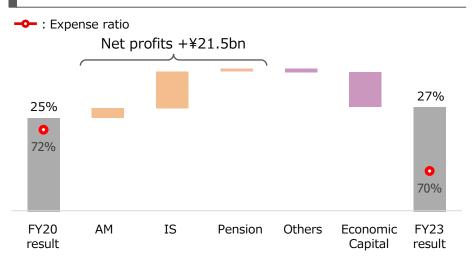
R&D CWM JCIB GCB GCIB 市場 AM/IS

Review of the previous MTBP

Results

	FY23 results	vs Plan	vs FY20
Net operating profits (¥bn)	110.8	(1.3)	+31.0
Expense ratio	70%	+1ppt	(2ppt)
ROE	27%	(1ppt)	+2ppt
Economic capital (¥tn)	0.4	+0.0	+0.1

Changes in ROE



Achievements

Increased business volume

- AlbaCore acquisition to expand lineup of private asset products
- Increasing business volume & profits in IS sector
- Expansion in DC pension sector

Improved market share and customer satisfaction

- No.1 in the equity mutual funds market share (excluding ETFs)
- No.1 in the domestic IS market share
- Top-ranked in pension customer satisfaction

Challenges

Fee

- Fees in AM sector decreased given the shift to passive fund managements
- IS sector fee rates deteriorated due to competitive markets

Product / Platform

- Capture inflows into mutual funds except for no-load type index funds through improvement of active fund management capability
- Develop systems



R&D CWM JCIB GCB GCIB 市場 AM/IS

Overview of the current MTBP

Basic policy

Vision and key initiatives in the current MTBP

Becoming trusted and entrusted

Key strategies Global AM/IS

⇒ Continue to capture global growth

Japan as a leading asset management center

⇒ Contribute to making Japan a leading asset management center

АМ

Setting forth our vision as Japan's No.1 AM with a global presence and aim to double the assets under management (more than ¥200tn) by 2030

IS

Globally, expand regions and functions including inorganic growth. Domestically, contribute to making Japan a leading asset management center through BPO*1 services, etc.

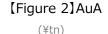
Pension

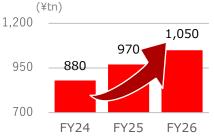
Approaching to new channels aiming to be a strategic partner in enhancing corporate value that connects companies and individuals to the future

(¥tn) 150 125 125 100

FY25

FY26





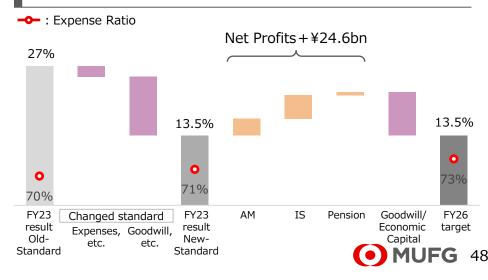
*1 Business Process Outsourcing

FY24

Financial targets

	FY26 targets	vs FY23
Net operating profits (¥bn)	145.0	+35.0
Expense ratio	73%	+2ppt
ROE	13.5%	+0ppt
Economic capital (¥tn)	0.5	+0.1

Path to achieve the ROE target



市場 AM/IS R&D CWM **JCIB** GCB **GCIB**

Global AM/IS

Leading AM center

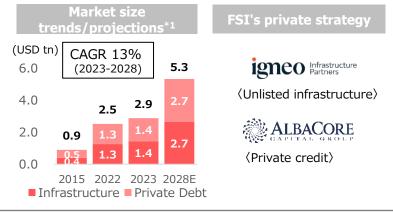
Global AM

Future

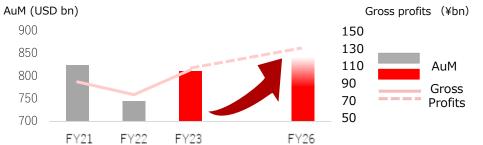
initiative

> Strengthen private fund management capability to grow over the market expectation The market scale of private products is growing steadily Aiming to grow more than the market growth rate through

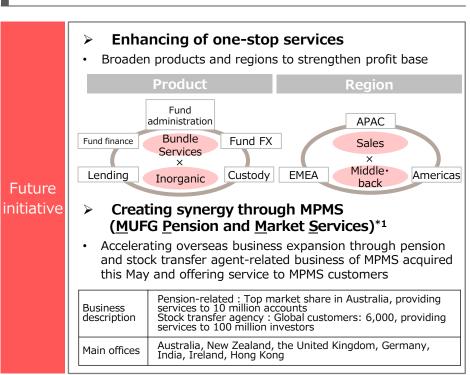
- expanding the product lineup by the unlisted infrastructure team of FSI, utilizing private debt functions of AlbaCore and increasing resources



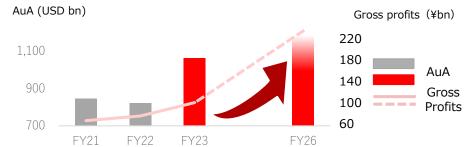
[Figure 1] Trends in overseas AuM and gross profits



Global IS



(Figure 2) Trends in overseas AuA*3 and gross profits



^{*1} Edited by MUFG based on the data of Boston Consulting Group *2 Former Link Administration Holdings Limited

Growth Strategy

^{*3} From end of FY23, the definition of AuA has been changed to the balance based on the investment line

R&D CWM JCIB GCB GCIB 市場 AM/IS

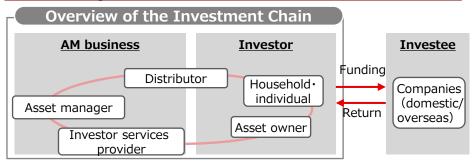
Contribution to making Japan as a leading asset management center





Objective

Drive forward growth of the asset management business market as a whole through approaching to the entire investment chain and contribute to making Japan a leading asset management center



Strategies/Initiatives in each area

Providing services over customers' expectation

• Enhance global asset management capabilities
• Strengthen governance framework

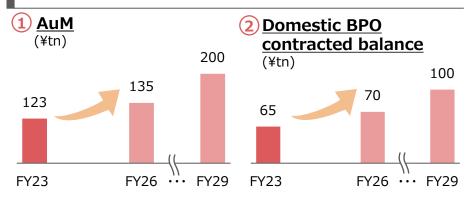
Contribute to enhance efficiency in AM
• Enable asset management firms to focus on core tasks with BPO services such as a single-party NAV calculation etc.

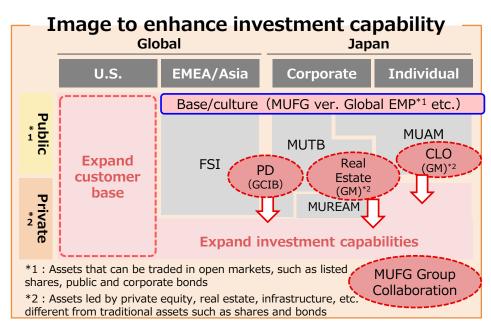
Supporting customers to build assets spontaneously in each generation

Canvas app for DC pension users

Enhance financial education with tools such as D-

Main KPIs



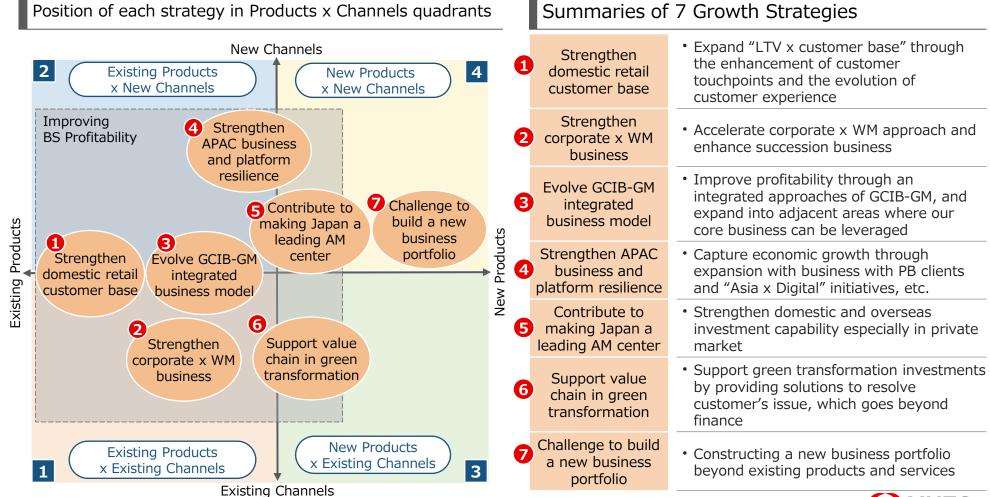


Appendix

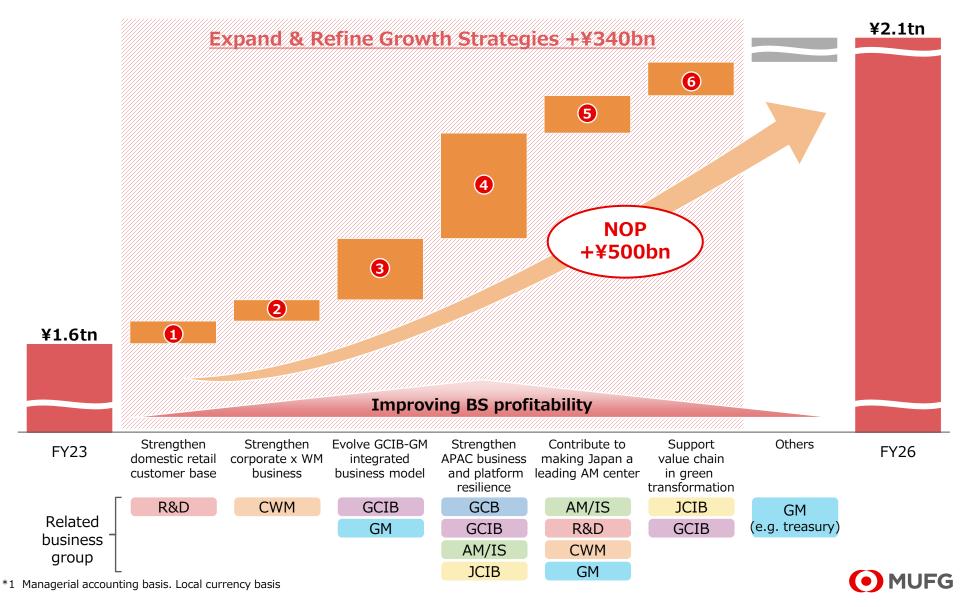


Expand & Refine Growth Strategies

 Aim for increasing domestic business profits in a world with interest rates and further expansion of overseas business in areas of strength by formulated 7 strategies through "Product x Channel" quadrants



Growth strategies / matrix by business groups*1



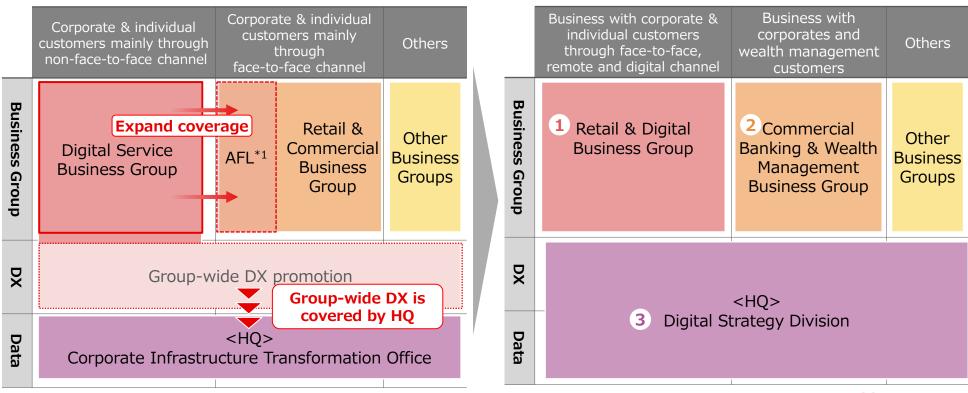
Refinement of ROE by each business group

- Refinement of capital deduction for goodwill and cost allocation of mid- to long-term foreign currency funding costs and headquarter costs. Enhance financial management disciplines by more accurately reflecting profitability against costs

Impact on FY26 plan	1			Consolidated
		1		
Business gro	up	Before	After	Change
Retail & Digital	R&D	6.0%	5.5%	(1ppt)
Commercial Banking & Wealth Management	CWM	10.5%	9%	(1.5ppt)
Japanese Corporate & Investment Banking	JCIB	11.0%	10.5%	(0.5ppt)
Global Corporate & Investment Banking	GCIB	11.5%	8%	(3.5ppt)
Global Commercial Banking	GCB	7.5%	9%	1.5ppt
Asset Management & Investor Services	AM/IS	25.5%	13.5%	(12.5ppt)
Global Markets	Global Markets	6.0%	6.5%	0.5ppt

Reorganization to enhance retail business and DX (digital transformation)

- Review customer approach to further enhance the domestic retail customer base.
 Group-wide DX promotion and strategies are managed by the headquarter.
- 1 Retail & Digital Business Group Maximize LTV x customer base through face-to-face, remote and digital touchpoints
- 2 Commercial Banking & Wealth Management Business Group Enhance human solutions for corporations and wealth management customers
- 3 Digital Strategy Division Accelerate group-wide digital utilization through digital infrastructure development, initiatives support, and technology-based business creation



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Definitions of figures used in this document

Consolidated : Mitsubishi UFJ Financial Group (consolidated)

Non-consolidated : Simple sum of MUFG Bank (non-consolidated) and Mitsubishi UFJ Trust & Banking Corporation (non-consolidated)

the Bank (consolidated): MUFG Bank (consolidated) MUFG: Mitsubishi UFJ Financial Group

DS: Digital Service the Bank (BK): MUFG Bank

R&C: Retail & Commercial Banking the Trust Bank (TB): Mitsubishi UFJ Trust & Banking Corporation

R&D: Retail & Digital the Securities HD (SCHD): Mitsubishi UFJ Securities Holdings

CWM: Commercial Banking & Wealth Management MUMSS: Mitsubishi UFJ Morgan Stanley Securities

JCIB: Japanese Corporate & Investment Banking MSMS: Morgan Stanley MUFG Securities

GCIB: Global Corporate & Investment Banking MS: Morgan Stanley
GCB: Global Commercial Banking MS: Mitaubiabi UELA

GCB: Global Commercial Banking NICOS: Mitsubishi UFJ NICOS

AM/IS: Asset Management & Investor Services KS: Bank of Ayudhya (Krungsri)

Bank Danamon (BDI): Bank Danamon Indonesia

All figures are on a managerial accounting basis.

Unless otherwise noted, foreign exchange rates are based on assumed rates determined for internal managerial accounting purposes.

ROE: Calculated based on Risk Assets (R&C, JCIB, GCIB and GCB) or economic capital (AM/IS and Global Markets)
 RWA: The finalized and fully implemented Basel III basis. Managerial accounting basis. (Estimated figure)



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