

Mitsubishi UFJ Financial Group, Inc.

MUFG to offer compatibility with Amazon Alexa

**Tokyo, November 8, 2017** --- Mitsubishi UFJ Financial Group, Inc. (MUFG) today announced that select Group companies will begin to offer compatibility with Amazon's Alexa<sup>1</sup>, enabling customers to access services through the hands-free, voice-activated Amazon Echo<sup>2</sup> speaker. The service will be introduced on phased basis following Amazon Echo's Japan release.

Overview of MUFG Group companies planned services

Company	Service
Bank of Tokyo-Mitsubishi UFJ	<ul style="list-style-type: none"><li>- Balance inquiry</li><li>- Account activity statement (5 most recent transactions)</li></ul>
Mitsubishi UFJ Morgan Stanley Securities	<ul style="list-style-type: none"><li>- Domestic stock price inquiries</li><li>- Domestic unit trust price inquiries</li></ul>
Mitsubishi UFJ NICOS	<ul style="list-style-type: none"><li>- Next billing date, Amount billed</li><li>- Point balance inquiry</li></ul>
kabu.com Securities	<ul style="list-style-type: none"><li>- Latest news</li><li>- Ranking of stocks likely to rise on that day</li><li>- Official Twitter information</li><li>- CM music playback</li></ul>
Jibun Bank	<ul style="list-style-type: none"><li>- AI exchange rate predictions</li><li>- Sales information for BIG sports lottery</li><li>- Balance inquiry (coming soon)</li></ul>

Looking ahead, MUFG plans to expand the number of services compatible with Amazon Alexa to improve user convenience and comfort. The company also plans to provide additional services, including services offered by Group companies other than the list above.

With expectations that demand for futuristic voice-activated services will continue to increase, MUFG Group companies are working together to expand the array of voice services available to customers.



### **1: Alexa—The Brain Behind Amazon Echo**

Alexa—the brain behind Echo—is built in the cloud, so the service is always getting smarter. Just ask and it'll answer questions, play music, read the news, set timers and alarms, check your calendar, get baseball scores or Sumo match results, and much more. With far-field voice control on Amazon Echo, you can do all this from across the room using just your voice.

### **2 : Amazon Echo—Hands-Free, Always Ready, and Fast**

Echo is designed around your voice and is hands-free and always ready—ask for information, music, news, weather, and more from across the room and get results instantly. Echo uses far-field voice recognition with an array of seven microphones to clearly hear you around the room. Advanced beam-forming technology combines the signals from the individual microphones to suppress noise, reverberation, and even competing speech. Echo's advanced audio design includes a dedicated tweeter, a 2.5" down-firing woofer, and Dolby processing to deliver crisp vocals and dynamic bass throughout the room.

